

## New OfficeServ™ 7100 and 7200s Software v4.99

Samsung is pleased to announce the release of OfficeServ 7100/7200s software version 4.99.

The version was developed to support new features and bug fixes.

### SOFTWARE AVAILABILITY

These new software packages may be downloaded from the [www.we-operations.com](http://www.we-operations.com).

System	Package name	Description
OS7200 MP20 S	MP20s_V499_20160930.zip	Software for MP20s card
OS7100 MP10 A	MP10a_V499_20160930.zip	Software for MP10a card
DM	DM(V4.99_160902).zip	Standalone DM for all systems

### Database Compatibility

- The OfficeServ 7100/7200s database of v4.99 is not compatible with any previous version.
- You need use DM v4.99 to download the database of the existing system before upgrade.
- After system is upgraded to v4.99, use DM v4.99 to upload the previous saved DB.

Detailed software upgrade procedures for the OfficeServ system, voicemail card, and OAS card are available in section 1.4.4 or page 73 of the following document:

“officeserv v4.60\_through\_v4.9x combined\_feature\_reference\_manual\_august\_2015”

## SOFTWARE COMPATIBILITY CHART

New Software Release is **in red**:

System	OS7100 (MP10a)	OS7200 (MP20S)
System	V4.99 '16.09.30	V4.99 '16.09.30
MP	V4.99 '16.09.30	V4.99 '16.09.30
SP	V2.65e '16.09.08	V2.65e '16.09.08
VM	V2.86 '16.08.19	V2.86 '16.08.19
MGI	V2.06 '11.12.09	V2.06 '11.12.09
BRM	V4.22h '13.11.20	V4.22h '13.11.20
WEB	V4.12h '10.04.13	V4.12h '10.04.13
MPS	V2.01 '11.12.09	V2.01 '11.12.09
SNMP	V1.61 '11.09.01	V1.61 '11.09.01
Boot	V1.07 '09.02.24	V0.30 '09.09.22
DM	V4.99 '16.09.02	V4.99 '16.09.02
PWP	-	V4.60 '11.10.24
RTG	V1.00 '11.12.09	V1.00 '11.12.09

For a complete list of supported product software, please see the OfficeServ Software Version Table in [www.we-operations.com](http://www.we-operations.com).

## DOCUMENTATION &amp; TRAINING

The following new documents are available in [www.we-operations.com](http://www.we-operations.com).

- SamsungProdBulletin\_OfficeServ\_v4\_99
- OfficeServ software version table
- DM\_V4.99\_Release Notes
- OS7000\_MP\_V499\_Release\_Notes

If you are currently certified on the individual OfficeServ systems, no additional certification is required to receive technical support on this software version.

*If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at [support@we-operations.com](mailto:support@we-operations.com).*

## NEW FEATURES

### OfficeServ v4.99

1. System log files are deleted periodically.  
System log files including  
/var/log/wtmp  
/var/run/utmp  
are now deleted every 1 minute to prevent filling of NAND flash.
2. MMC 900 CLEAR PASSCODE - ADM and MMC 905 DEVICE TEST -COLSET DM ACL options are deleted for security.  
MMC 900 & MMC 905 options have been removed for security.  
The process of initializing the Admin password of the DM or ACL IP Lists has changed. Keeping track of system passwords is essential as the process can no longer be performed remotely.  
Resetting the Admin Password now requires:
  - Technician on site to physically connect to the SIO port of the MP.
  - Contacting Technical Support to initiate a remote session.
3. Telnet/web to MP is disabled for security.  
Telnet and web access to the MP is now disabled by default.  
These can be manually enabled at:  
DM 5.2.10 System IP options – Protocol Enable – HTTP/TELNET  
The following features require HTTP/TELNET to be enabled:  
WEVoIP Client  
OSPP phonebook  
DM download from MP  
*Backward Compatibility Note: If uploading a previous version of your Database using OfficeServ DM v4.99 to upgrade to v4.99, this option is enabled by default.*
4. Added support for “Anonymous” display text in the SIP From Header  
When making an anonymous call, there was no “Anonymous” display text in the From header. “Anonymous” display text is added in this version.
5. Upload embedded DM file by using DM.  
In DM v4.98, you weren’t able to upload embedded DM files.  
This is changed to be able to upload it from V4.99.

### DM v4.99

1. DM Customer Access.  
In DM V4.98, The initial download menu included [5.2.10 System IP Options].

## BUG FIXES

Please see release notes for detailed descriptions.

1. Send SIP 200 OK including 'sendonly'.  
When receiving reINVITE including session level 'sendonly', OfficeServ sent 200 OK including 'sendrecv' instead of 'sendonly'. This is fixed.
2. Email gateway delivery fails when domain name is set for SMTP server.  
Email gateway delivery often failed when domain name is set for SMTP server because it does not verify the IP address returned by DNS server. This bug is included since 2015. Previous version software does not have this issue.
3. DTMF administrator will not be able to create more than 6 digit subscriber.  
If a hacker can access DTMF administrator he can make a long distance call although the outcall authorization is off. The hacker can make a long digit extension and perform a call transfer to that extension, where SVMi will make a long distance call.  
DTMF administrator will no longer be able to create subscribers that have more than 6 digits. To create long digit subscribers greater than 6, you have to use DM.
4. DGP speaker open issue is fixed.  
If you use FPGA version 16DLI2 Card, it's possible to send speaker on message to DGP during conversion. This issue is fixed.
5. The time of going to idle state after user disconnects a call and keep hook-off is changed.  
The time of going to idle state after user disconnects a call and keep hook-off is changed from 1 minute to 3 minutes. If you answer a new call by using button after this time, both handset and speaker are opened at the same time.  
*\* This time was changed from 3 minutes to 1 minute at V4.91*
6. Incorrect call duration time of SMDR is fixed.  
Incorrect call duration time of SMDR is fixed for the following 2 cases:
  - After setting absent message by using jog shuttle of IP phone.
  - After UCD group in/out by UCD supervisor.
7. Issue retrieving calls from Park is fixed.  
If you have parked an incoming call when the DS phones have another incoming call you cannot retrieve the parked call while the incoming call is ringing. This issue is fixed.
8. Management IP White List Problem is fixed.  
Intermittently the Management IP White List feature didn't work correctly. This issue is fixed.
9. 'SIP Register Per User fails' Issue is fixed.  
When using SIP Register Per User feature (DM 5.2.14) with v4.98, SIP registrations are failed. This issue is fixed.