

Quick Guide to Samsung Portals

1. Your Samsung Partner Portal - <https://partnerportal.samsung.com>

* Access latest News/ Notices of Sales & Marketing programs. Download marketing collateral. Access Guided Selling System, and training/ certification Information.

* How to gain access to the portal: [Click here](#) to learn how to register.

2. Your Order Management Portal - GSBN 2.0 - <https://v3.samsunggsbn.com>

* Place an Order & tracking AR/AP (for selected direct partners only). Submit warranty repairs requests and tracking warranty status.

* How to gain access to the portal: you will be assigned the login credential upon approval of your partner registration.

3. Your Self Service Portal / Wireless Enterprise Operations - www.we-operations.com

*Access technical manuals. Download new software version. Create & track tickets, View and verify certifications.

*How to gain access the portal: you will be assigned the login credential upon approval of your partner registration. If you are unable to login, please try to click on the Lost Password option in the portal or send an email to sales@we-operations.com with the following information:

- Name
- Phone Number (DID or mobile)
- Email Address
- Company Name
- Dealer Number or Company Address
- Main Company Phone Number
- Main Company Contact Name

For Customer Support on PBX (OfficeServ), WLAN products, please contact:

Support Type	Call-in	Email	On-line
Technical Assistance	800 737 7008	Support@we-operations.com	www.we-operations.com/
Technical Training	800 876 4782	Training@we-operations.com	www.we-operations.com/
Customer Service	800 876 4782	Sales@we-operations.com	www.we-operations.com/
Marketing Programs	800 876 4782	Programs@we-operations.com	www.we-operations.com/

Learn more partnerportal.samsung.com

Contact us we.info@samsung.com