



Bulletin No.: 2010-04

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## Internal Page to Large Page Groups Can Cause System Resets

**Note: This problem is only related to software version 4.46d.**

In being proactive in our approach to providing solutions, this bulletin from Samsung Technical Support is to inform all Samsung Dealers, Distributors and Resellers of an issue with the OS 7100 (MP10a) and 7200 (MP20 & MP20S) paging feature.

When an internal page is made to a page group with a large amount of members it can cause the system to reset. Testing has shown that attempting an internal page:

- With **OS7100** and **24 or more members** in page zone, the system will reset.
- With **OS7200/7200S** and **35 or more members** in page zone, the system will reset.

This issue has been corrected in **software 4.46e** which is available via technical Support. If you have an application that could be affected by this issue please contact Technical Support.

*If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: [BCS.Support@Samsung.com](mailto:BCS.Support@Samsung.com)*

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