![Samsung]

Instructor Led Schedule

First Quarter 2010

Updated on 11/16/2009

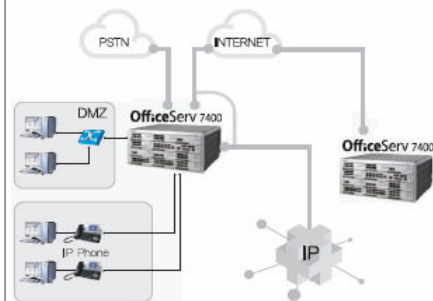| Class Number	Course Number	Class	Start Date	End Date	Class Duration	Location	Seats Available
TX113009	1020-01-IL	**OS 7200/7400 Systems**	**11/30/09**	**12/04/09**	5 days	Richardson, TX	**5**
TX120709	2020-01-IL	**OfficeServ IP-UMS**	**12/07/09**	**12/11/09**	5 days	Richardson, TX	**11**
TX121409	3035-01-IL	**OfficeServ SPNet**	**12/14/09**	**12/17/09**	4 days	Richardson, TX	**12**
TX011110	1020-01-IL	**OS 7200/7400 Systems**	**01/11/10**	**01/15/10**	5 days	Richardson, TX	**12**
TX011810	3035-01-IL	**OfficeServ SPNet**	**01/18/10**	**01/21/10**	4 days	Richardson, TX	**12**
TX012510	2020-01-IL	**OfficeServ IP-UMS**	**01/25/10**	**01/29/10**	5 days	Richardson, TX	**12**
TX020810	1020-01-IL	**OS 7200/7400 Systems**	**02/08/10**	**02/12/10**	5 days	Richardson, TX	**12**
TX021610	3020-01-IL	**OfficeServ Wireless**	**02/16/10**	**02/18/10**	3 days	Richardson, TX	**12**
TX030810	1020-01-IL	**OS 7200/7400 Systems**	**03/08/10**	**03/12/10**	5 days	Richardson, TX	**12**
TX031510	3035-01-IL	**OfficeServ SPNet**	**03/15/10**	**03/18/10**	4 days	Richardson, TX	**12**

Samsung Instructor Led Courses

OfficeServ 7200/7400 System: This course covers the hardware, installation and configuration of the OfficeServ 7200 and OfficeServ 7400 systems. PC programming using the new INSTALLATION TOOL is now featured in this course. Basic fundamentals include System Access (user, administrator and technician level) KMMC programming, T1/PRI, COS, LCR, and CID/ANI. **This course includes hands-on exercises and labs!**

OfficeServ Wireless: This course covers planning, deployment, and management of OfficeServ VoWLAN products. An introduction to logical troubleshooting methodology and optimization of OfficeServ Wireless networks is also provided. **Installation tips and case study are included!**

OfficeServ SPNet: This advanced course covers the installation, configuration, programming and implementation of SPNet over Q-SIG, SPNet over IP (Private and Public), and H.323 Internet Trunking. Complex practical labs throughout the course will help prepare any installer for many of the real-world scenarios they will face. **Take full control of your next networking installation!**

OfficeServ IP-UMS: This course covers OfficeServ IP-UMS software installation, hardware requirements, integration to OfficeServ 7200 & 7400, OfficeServ IP-UMS block structure and application (call routing) development.

To register for Instructor Led classes, follow these steps: Purchase the class by going to https://samsung.plimus.com. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you fulfill all course prerequisites before registering for class. After your order is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department. If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-792-2094.

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