



Instructor Led Schedule

4th Quarter 2011

Updated on 9/19/2011

Class Number	Course Number	Class	Start Date	End Date	Class Duration	Location	Seats Available
TX092611	2020-01-IL	OfficeServ IP-UMS	09/26/11	09/30/11	5 days	Richardson, TX	12
TX100411	3020-01-IL	OfficeServ Wireless	10/04/11	10/06/11	3 days	Richardson, TX	12
TX101011	3035-01-IL	OfficeServ SPNet	10/10/11	10/13/11	4 days	Richardson, TX	12
TX101711	1020-01-IL	OS 7200/7400 Systems	10/17/11	10/21/11	5 days	Richardson, TX	12
TX102411	2020-01-IL	OfficeServ IP-UMS	10/24/11	10/28/11	5 days	Richardson, TX	12
TX110111	3020-01-IL	OfficeServ Wireless	11/01/11	11/03/11	3 days	Richardson, TX	12
TX110711	1020-01-IL	OS 7200/7400 Systems	11/07/11	11/11/11	5 days	Richardson, TX	12
TX111411	3035-01-IL	OfficeServ SPNet	11/14/11	11/17/11	4 days	Richardson, TX	12
TX112811	2020-01-IL	OfficeServ IP-UMS	11/28/11	12/02/11	5 days	Richardson, TX	12
TX120611	3020-01-IL	OfficeServ Wireless	12/06/11	12/08/11	3 days	Richardson, TX	12
TX121211	1020-01-IL	OS 7200/7400 Systems	12/12/11	12/16/11	5 days	Richardson, TX	12
TX010912	3035-01-IL	OfficeServ SPNet	01/09/12	01/12/12	4 days	Richardson, TX	12
TX011612	2020-01-IL	OfficeServ IP-UMS	01/16/12	01/20/12	5 days	Richardson, TX	12
TX012412	3020-01-IL	OfficeServ Wireless	01/24/12	01/26/12	3 days	Richardson, TX	12
TX013012	1020-01-IL	OS 7200/7400 Systems	01/30/12	02/03/12	5 days	Richardson, TX	12

Meet the Instructor!

Most likely you have received technical support from our engineers over the phone, or have met them in person either in class or in the field of telecommunications. Now, learn more about some of our excellent Technical Training Instructors!



Christopher Ramirez has more than 12 years of experience in the Telecom Industry. He has spent the past 5 years as a team leader of the Samsung Technical Support Engineering team. Prior to Samsung, he was a field service team leader and was part of over 12,000 IP installations nationwide with a specialty in hosted SIP services, routing/switching and network deployment.

Reminder!

Don't forget our "11 in 11" promotion! No more excuses that training costs are too expensive – we've brought down the cost of each course to \$1 (USD)! That's right...just \$1.00 (USD)! There is a \$10 (USD) transaction fee for each course you register for, so the **total cost of any Samsung BCS Training course (online and instructor-led) is only \$11**. But hurry! This offer expires December 31, 2011.

To register for Instructor Led classes follow these steps: Purchase the class by going to <https://samsung.plimus.com>. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class. After your order for instructor led courses is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department. If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-792-2094.