# Instructor Led Schedule

## Spring Session 2012

Updated on 2/23/2012

| Class Number | Course Number | Class | Start Date | End Date | Class Duration | Location | Seats Available |
|---|---|---|---|---|---|---|---|
| TX022712 | 2020-01-IL | **OfficeServ IP-UMS** | **02/27/12** | **03/02/12** | 5 days | Richardson, TX | **12** |
| TX030512 | 1020-01-IL | **OS 7200/7400 Systems** | **03/05/12** | **03/09/12** | 5 days | Richardson, TX | **12** |
| TX031212 | 3035-01-IL | **OfficeServ SPNet** | **03/12/12** | **03/15/12** | 4 days | Richardson, TX | **12** |
| TX031912 | 2020-01-IL | **OfficeServ IP-UMS** | **03/19/12** | **03/23/12** | 5 days | Richardson, TX | **12** |
| TX032612 | 1020-01-IL | **OS 7200/7400 Systems** | **03/26/12** | **03/30/12** | 5 days | Richardson, TX | **12** |
| TX040312 | 3020-01-IL | **OfficeServ Wireless** | **04/03/12** | **04/05/12** | 3 days | Richardson, TX | **12** |
| TX040912 | 3035-01-IL | **OfficeServ SPNet** | **04/09/12** | **04/12/12** | 4 days | Richardson, TX | **12** |

## Meet our Team Member!

*Most likely you have received technical support from our engineers over the phone, or you have met them in person either in class or in the field of telecommunications. Now, learn more about some of our excellent Technical Training Instructors!*

**Thomas Taylor** has more than 22 years of experience in the Telecom Industry. He has spent the last 9 years working on the Samsung iDCS and OfficeServ platform. Prior to Samsung, Thomas spent 5 years working on DMS class 5 switches for Nortel Networks. Much of Thomas' telecom training came while serving in the U.S. Air Force in the Communications field. Thomas has been teaching our OfficeServ Wireless class since 2009.

## Don't forget to *Learn 2 Win*!

*Learn 2 Win* is our current promotion where **all online courses are offered at NO CHARGE!** Until March 31, 2012, online training is free and all technicians who successfully complete online technical certifications will be eligible to win a Samsung Galaxy Tab 10.1.

To participate in this promotion and for more details, please log onto the GSBN website at **www.samsunggsbn.com** and go to **Communication** > **Training** > **Downloads** > **Training News**. Now is the time to complete your online prerequisites for OfficeServ SPNet, OfficeServ IP-UMS, and OfficeServ Wireless!

**To register for Instructor Led classes follow these steps:** Purchase the class by going to https://samsung.plimus.com. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class. After your order for instructor led courses is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department. If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-792-2094.

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Page 1 • **Published 2/23/2012**