

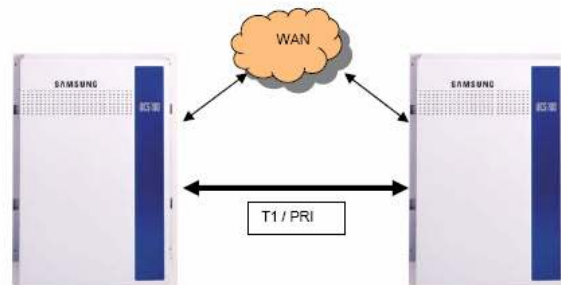


October 16, 2006

## Last Chance to Register For class in San Jose, CA

These are the last scheduled classes for this region for 2006. If you have thought about sending a person to class, it is now time to act. Please send in the registration form ASAP. Use the registration form (other attachment) and fax to 972-801-6195. Registrations must be received no later than Wednesday October 18<sup>th</sup>, 2006 1:00pmCST.

<u>Date</u>	<u>Class Type</u>	<u>City</u>	<u>Class Number</u>
November 6 – 7, 2006	iDCS ITP Plus	San Jose, CA	IP06111
November 8 – 10, 2006	iDCS SPNet Plus	San Jose, CA	II06111



If you have any questions regarding this notice, correspondence tests, or training courses, please contact your Regional Sales Manager, your Customer Service Representative at the number provided below, or send an email to [BCS.Training@samsung.com](mailto:BCS.Training@samsung.com).

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Samsung Telecommunications America  
Business Communications Systems  
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Plano, TX 75074  
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**800-876-4782**

**[www.samsungusa.com/bcs](http://www.samsungusa.com/bcs)**

## San Jose, CA Training Classes

<b>Course Name</b>	<b>iDCS ITP Plus</b>
<b>Systems Covered</b>	iDCS 100 R2 iDCS 500 R2 ITP 5021D, OfficeServ Softphone
<b>Description</b>	Designed for the technician or customer service representative involved in configuration and programming of iDCS 100/500 systems utilizing IP phones
<b>Course Content</b>	<ul style="list-style-type: none"> <li>• Hardware overview and configuration</li> <li>• Installation requirements</li> <li>• Programming the iDCS 100/500 for VoIP and Samsung IP phones for Local and/or Remote applications</li> </ul>
<b>Certification</b>	iDCS ITP Plus – technical support and purchasing access for the following: iDCS 100, iDCS 500, SMGI3/ MGI2/MGI3/MGI3D cards and ITP keysets
<b>Class Length</b>	2 days
<b>Pre-requisite</b>	iDCS Basic Plus certification
<b>Material required for the course</b>	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
<b>Cost per person</b>	\$200 US / \$275 CDN invoiced upon completion of class

<b>Course Name</b>	<b>iDCS SPNet Plus</b>
<b>Systems Covered</b>	iDCS 100 R2 (SMGI3, MGI3D) iDCS 500 R2 (MGI2, MGI3, MGI3D)
<b>Description</b>	Designed for the technician or customer service representative involved in configuration, installation and programming of multi-node iDCS systems
<b>Course Content</b>	<ul style="list-style-type: none"> <li>• Hardware and configuration for iDCS system networking [PRI and IP]</li> <li>• Programming for iDCS system networking via PRI</li> <li>• Programming for iDCS system networking via IP / MGI</li> <li>• OfficeServ CTI Applications – Linker, Easyset, Call and Operator</li> </ul>
<b>Certification</b>	iDCS SPNet Plus – technical support and purchasing access for systems listed above
<b>Class Length</b>	3 days
<b>Pre-requisite</b>	<ol style="list-style-type: none"> <li>1. iDCS Basic Plus certification</li> <li>2. Network + certification (minimum requirement)</li> </ol> <p><i>Note 1:</i> Certification from other manufacturers will be reviewed on a per case basis</p>
<b>Material required for the course</b>	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
<b>Cost per person</b>	\$275 US / \$375 CDN invoiced upon completion of class

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