



July 29, 2005

Web-Based Certification Registration Process

The following screen shots will walk you through the process to request the required User ID and Password to access the new Samsung Web-Based Certification & Training web site.

Step 1: Log on to the Samsung eCommerce website at <http://ebiz.samsungusa.com>.

A screenshot of the "B2B LOG-IN" page. The page has a white background with a grey header containing the text "B2B LOG-IN". Below the header, the word "Log-In" is written in orange. Underneath, there is a line of text: "Please enter your ID and password to access the Samsung Electronics America Business Website." There are two input fields: "User ID:" and "Password:". To the right of the password field is a "Log In" button with a red plus sign.

Step 2: Click the "Online Training Registration Request" found in the left navigation bar (circled below). A new window will open with the registration form to complete.

A screenshot of the Samsung Business to Business website. The top navigation bar includes the Samsung logo, "BUSINESS TO BUSINESS", and links for "home", "corporate info", "news & events", and "contact us". A search bar is located below the navigation bar. The left navigation bar contains several menu items: "Products", "Ordering", "Sales & Marketing Support", "Technical Support", "Professional Services", "Training", "Service & Repair", "Dealer Locator", "FAQ", "Online Training Registration Request" (which is circled in green), "Online Training Center", "Upgrade Program RMA Request". The main content area features a "Welcome Saul Freidman" message, a "Welcome to the Dealer Resource Section of the Samsung Telecommunications Web Site" message, and an image of Samsung business communication equipment. Below the image, there is a "What's New" section with links: "Order Some 'Samsung Gear'", "DCS to iDCS 500 Upgrade Program-Details", and "BCS Dealer Forum Now Online".

Samsung Telecommunications America
Business Communication Systems
1000 Klein Road, #200
Plano, TX 75074

972-801-6195

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www.samsung.com/bcs

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Step 3: Complete the form by entering your First Name, Last Name, E-Mail address, Phone Number and list any current Samsung certifications held separated by commas.



Web Based Training Registration Request

Please click on **SUBMIT** button to send this completed form to Samsung's Training Department. You will receive a **LOGIN ID** and **Password** to our Web Based Training Site via the E-Mail provided on the form.

Dealer #: 1815 **Date: Jul 14, 2005**
Company: Prospective Samsung Dealer

REGISTRANT INFORMATION

First Name: **Last Name:**
E-Mail: **Phone:** - -
Any Samsung Certifications held currently:

Step 4: Click "Print" to keep a copy of the request for your records.

Step 5: Click "Submit" to complete your registration request. The following message will be displayed on your screen. Click "Close" to close the window.

E-Mail Confirmation

Thank you for submitting your Registration Request Form to access Samsung's Business Communication Systems Online Training Center Web Site.

A Login ID and Password will be sent to the e-mail address provided on the form by our Training Department.

- You will receive an email from the Training group with the user id and password information the next business day

If you have any questions regarding this or any other Training Bulletin, correspondence tests, or training courses, please contact the Samsung Training Group, your Customer Service Representative at the number provided below, or send an email to BCS.Training@samsung.com.