



June 22, 2009

Samsung OfficeServ™ 7000 Transition Online Course Discontinuation

The Samsung Technical Training Department would like to announce to all Dealers and Distributors that starting July 1st, 2009 the OfficeServ 7000 Transition online course (9010-01-OL) will be discontinued.

When the existing OfficeServ 7000 Transition online course was originally created, it only addressed the differences between the OfficeServ 100/500 systems and the OfficeServ 7200/7400 systems. With all of the new hardware and software releases for the OfficeServ 7000 platform, this course became out-of-date. The differences between the 100/500 systems and the current 7000 product are far too complex to cover in an online training course. The classroom hands-on experience and practical exercises have proven to be the most effective way to learn this material without needing to have the equipment in your office.

A student taking the OfficeServ 7200/7400 Instructor Led course is provided access to over \$23K of hardware to complete each and every exercise and lab covered in the class. By spending just a fraction of the cost, students will acquire the knowledge and skills necessary to ensure more profitable cutovers and award-winning service.

All technicians seeking OfficeServ 7200/7400 certification are required to attend our 5-day Instructor Led class in Richardson, Texas. Our training facility offers each student a workstation equipped with all of the required hardware to adequately demonstrate, install, troubleshoot and program the OfficeServ 7200/7400 systems.

SUMMER SPECIAL – July, August, September

During these months all technicians who successfully complete the Instructor Led OfficeServ 7200/7400 course will receive a \$100.00 refund for the course fee. The cost of the course during this time is only \$200.00. This offer expires on September 30, 2009.

Please note that seats are available on a first come, first serve basis.

Don't miss this opportunity!



Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082
Email: BCS.Training@samsung.com

800-876-4782

www.samsunggsbn.com

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Our upcoming OS 7200/7400 classes are as follows:

Class Number	Course Number	Class	Start Date	End Date	Class Duration	Seats Available
TX071309	1020-01-IL	OS 7200/7400 Systems	07/13/09	07/17/09	5 days	6
TX072709	1020-01-IL	OS 7200/7400 Systems	07/27/09	07/31/09	5 days	6
TX081009	1020-01-IL	OS 7200/7400 Systems	08/10/09	08/14/09	5 days	6

CLARIFICATION: In the past, many technicians came to our 7200/7400 Instructor Led course expecting that the class covered the OfficeServ 7100 system, even though it is not included in the 7200/7400 class description. However, completing the 7200/7400 Instructor Led course will supplement the knowledge learned in the 7100 online basic course to enable technicians to program more complex applications on the 7100 system. The online OfficeServ 7100 is a separate online training course (1030-04-OL).

To purchase Samsung's technical training courses please visit <https://samsung.plimus.com>. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class.

Instructor Led seats are available on a first come first serve basis. If the student cannot attend the class, he/she must notify the Samsung Training Department within 14 calendar days before the start date to receive 100% of the course fee refund (\$290). If the student notifies us less than 14 calendar days before the start date and the class is full, Samsung will only refund 50% of the course fee (\$145). If the student notifies us within 48 hours of the start date and the class is full, no refund will be issued. Please allow 5~7 business days after the cancellation has been made for the credit to be applied.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 800-876-4782.

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Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082
Email: BCS.Training@samsung.com