



TRB051409

May 14, 2009

Samsung Training News

The Samsung Technical Training Department has some exciting news!

- **Samsung Training Center has moved to a new location.**
- **New OfficeServ IP-UMS course now available.**
- **3rd Quarter 2009 Schedule is now published.**

Samsung Training Center-NEW LOCATION

Samsung Training Center
1601 North Glenville Drive, Suite 103
Richardson, TX 750081

Our training center new address is listed above. This new location is only 1.3 miles from our headquarters in Richardson. It offers the same state of the art equipment to ensure all technicians get the hands-on-experience needed to learn Samsung's products. Classroom feedback indicated students wanted more one on one time with the Instructor during lab exercises so we limited the classroom to a maximum of 5 students. For your convenience we have included driving directions from the airport and a list of hotels nearby.

OfficeServ IP-UMS Course

Samsung's OfficeServ IP-UMS application is a server-based unified messaging system available with the OfficeServ 7200 & 7400. It is scalable from 4 to 128 ports and connects to the phone system using MGI channels. The OfficeServ IP-UMS provides full synchronization between voice mail box and Outlook email client.

OfficeServ IP-UMS is not available for general sales at the time of this bulletin. An announcement with product details, pricing and availability date will be made early June. Product certification is mandatory in order to purchase OfficeServ IP-UMS software. So course information and class schedule is published in advance of product release. The classes are first come, first serve. If you intend to add the IP-UMS to your product portfolio book early. See table on next page for course information and class dates.

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800-876-4782

www.samsunggsbn.com

Samsung Training News

Course Name	OfficeServ IP-UMS
Course Number	2020-01-IL (INSTRUCTOR LED)
Description	Designed for technicians who will install, configure/program, and create applications on the OfficeServ IP-UMS.
Course Content	OfficeServ IP-UMS software installation, hardware requirements, integration to OfficeServ 7200 & 7400, OfficeServ IP-UMS block structure and application (call routing) development Lab exercises include set up the IP-UMS Server with SQL, Java, Apache Tomcat Real Speak TTS engine and IP-UMS Server software. Installation of Client Common Controls and Outlook Add-In. Final examine includes written test plus complete IP-UMS set up from scratch.
Certification	OfficeServ IP-UMS – Technical Support for OfficeServ IP-UMS application.
Class Length	5 days
Prerequisite	OfficeServ 7200/7400 certification, SVMi E-Series certification, OfficeServ ITP certification and OfficeServ SPNet certification. Note: A strong working experience with SVMi applications as well as working knowledge of Exchange email server and outlook email client is required.
Cost per Person	\$300

3rd Quarter Schedule

Our 3rd Quarter Schedule is now available and includes (5) OfficeServ 7200/7400 classes, (3) OfficeServ IP-UMS classes, (2) OfficeServ SPNet classes and (1) OfficeServ Wireless class. Please plan your schedule and don't miss the opportunity to attend these classes! Classes are filled on a first come first serve basis.

To register for Instructor Led classes follow these steps: Purchase the class by going to <https://samsung.plimus.com>. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class. After your order for instructor led courses is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-801-6105.



Instructor Led Schedule

Third Quarter 2009

Updated on 5/14/2009

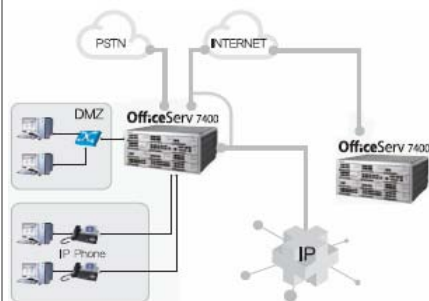
Class Number	Course Number	Class	Start Date	End Date	Class Duration	Location	Seats Available
TX060809	1020-01-IL	OS 7200/7400 Systems	06/08/09	06/12/09	5 days	Richardson, TX	5
TX061509	1020-01-IL	OS 7200/7400 Systems	06/15/09	06/19/09	5 days	Richardson, TX	5
TX062209	2020-01-IL	OfficeServ IP-UMS	06/22/09	06/26/09	5 days	Richardson, TX	5
TX070609	2020-01-IL	OfficeServ IP-UMS	07/06/09	07/10/09	5 days	Richardson, TX	5
TX071309	1020-01-IL	OS 7200/7400 Systems	07/13/09	07/17/09	5 days	Richardson, TX	5
TX072009	3035-01-IL	OfficeServ SPNet	07/20/09	07/23/09	4 days	Richardson, TX	5
TX072709	1020-01-IL	OS 7200/7400 Systems	07/27/09	07/31/09	5 days	Richardson, TX	5
TX080309	2020-01-IL	OfficeServ IP-UMS	08/03/09	08/07/09	5 days	Richardson, TX	5
TX081009	1020-01-IL	OS 7200/7400 Systems	08/10/09	08/14/09	5 days	Richardson, TX	5
TX081809	3020-01-IL	OfficeServ Wireless	08/18/09	08/20/09	3 days	Richardson, TX	5
TX082409	3035-01-IL	OfficeServ SPNet	08/24/09	08/27/09	4 days	Richardson, TX	5

Samsung Instructor Led Courses



OfficeServ 7200/7400 System: This course covers the hardware, installation and configuration of the OfficeServ 7200 and OfficeServ 7400 systems. PC programming using the new INSTALLATION TOOL is now featured in this course. Basic fundamentals include System Access (user, administrator and technician level) KMMC programming, T1/PRI, COS, LCR, and CID/ANI. **This course includes hands-on exercises and labs!**

OfficeServ Wireless: This course covers planning, deployment, and management of OfficeServ VoWLAN products. An introduction to logical troubleshooting methodology and optimization of OfficeServ Wireless networks is also provided. **Installation tips and case study are included!**

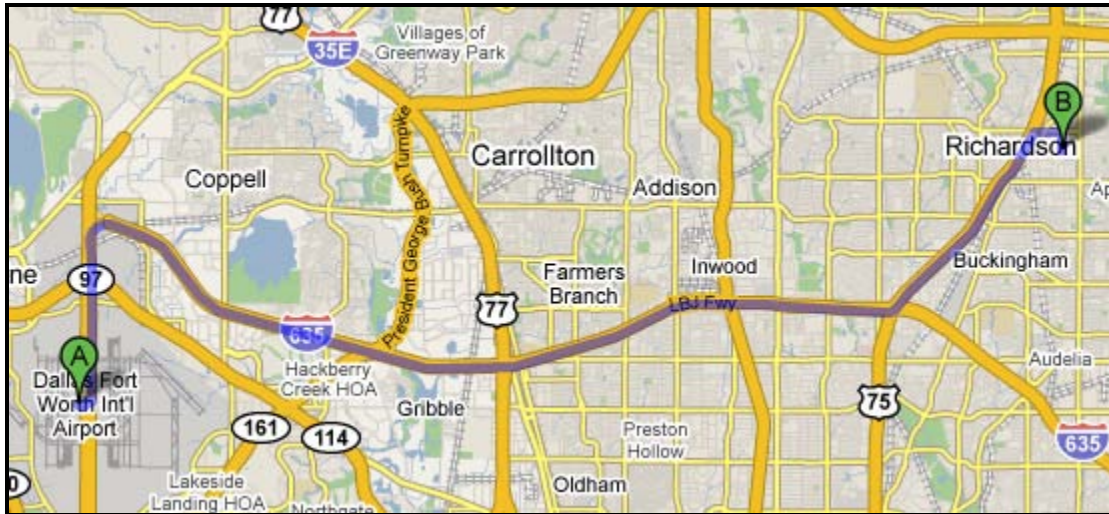


OfficeServ SPNet: This advanced course covers the installation, configuration, programming and implementation of SPNet over Q-SIG, SPNet over IP (Private and Public), and H.323 Internet Trunking. Complex practical labs throughout the course will help prepare any installer for many of the real-world scenarios they will face. **Take full control of your next networking installation!**

OfficeServ IP-UMS: This course covers OfficeServ IP-UMS software installation, hardware requirements, integration to OfficeServ 7200 & 7400, OfficeServ IP-UMS block structure and application (call routing) development.



Directions from Dallas-Fort Worth Airport to Samsung Training Center



Dallas Fort Worth Airport

	1. Head southeast on Terminal D Access Rd About 1 min	go 0.3 mi total 0.3 mi
➡	2. Turn right onto the TX-97 ramp	go 249 ft total 0.3 mi
⬅	3. Keep left at the fork to continue toward TX-97 N	go 210 ft total 0.3 mi
97	4. Keep left at the fork, follow signs for TX-97 and merge onto TX-97 N Partial toll road About 4 mins	go 2.7 mi total 3.1 mi
121	5. Continue on TX-121 N	go 0.6 mi total 3.6 mi
	6. Take the exit toward I-635 About 1 min	go 0.6 mi total 4.2 mi
635	7. Merge onto I-635 E About 16 mins	go 16.0 mi total 20.2 mi
75	8. Take the exit onto US-75 N About 5 mins	go 4.1 mi total 24.2 mi
	9. Take exit 26 toward Collins Blvd/Campbell Rd	go 0.3 mi total 24.5 mi
	10. Merge onto N Central Expy About 2 mins	go 0.9 mi total 25.4 mi
➡	11. Turn right at E Campbell Rd About 2 mins	go 0.5 mi total 26.0 mi
➡	12. Turn right at N Glenville Dr About 1 min	go 0.4 mi total 26.3 mi



1601 N Glenville Dr, Richardson, TX 75081

Hotels Near Samsung Training Center

A. Samsung Training Center

1601 N. Greenville Drive Suite 103
Richardson, TX 75081

B. Renaissance Richardson Hotel

900 East Lookout Drive
Richardson, TX 75082
(972) 367-2000

*Rates

\$129 Standard king/double
\$149 Executive Suite (8+ nights)
\$169 Last Room Availability

C. Marriott Courtyard Hotel

2191 North Greenville Ave
Richardson, TX 75082
(972) 994-9933

*Rates

\$104.00 double/king

D. Hyatt Regency Hotel

701 East Campbell Road
Richardson, TX 75081
(972) 231-9600

*Rates

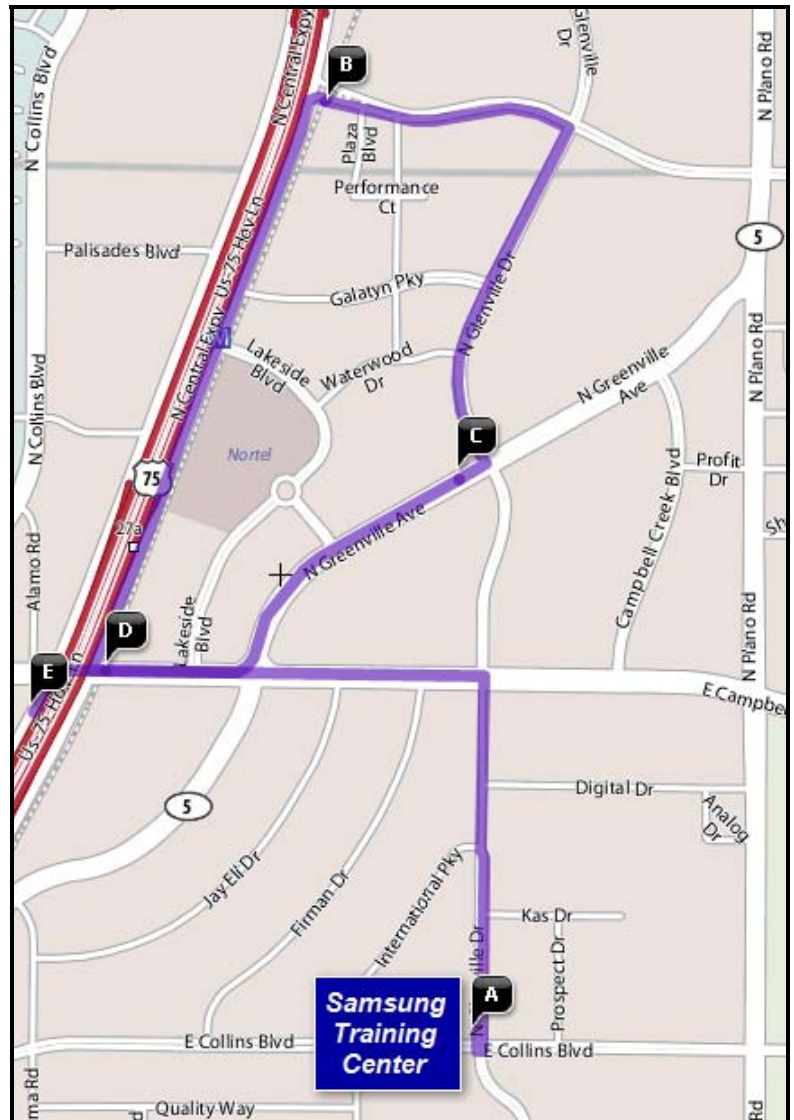
\$125.00 Luxury king
\$115.00 (10+ days)

E. Radisson Hotel

1981 North Central Expressway
Richardson, TX 75080
(972) 644-4000

*Rates

\$99 Standard
\$119 Plaza level



*** Ask for Samsung rates when calling. Note that Samsung rates are subject to change without prior notice.**