



February 28, 2008

Updated OfficeServ™ 7000 Data Prerequisite Test, OfficeServ™ SPNet Online Course Discontinuation, and Updated Certification Path

UPDATED OfficeServ™ 7000 DATA PREREQUISITE TEST

The Samsung Training Certification Department would like to inform all Samsung Dealers and Distributors that the OfficeServ™ 7000 Series Data Prerequisite Test has been rewritten to better assess your knowledge and ability to successfully complete this course.

This test is required before you can take the OfficeServ™ 7000 Series Data course (3040-01-OL). A passing grade of **75%** is required. This OfficeServ™ 7000 Series Data Prerequisite Test is displayed in your Learning Management System (LMS) Home Page under Assigned Training for all users.

Current Training

Activity Name	Start Date
Course:OfficeServ Link/EasySet - V01	11/15/2007
Course:1) OfficeServ ITP: Phone Deployment Components	11/28/2007
Test:OfficeServ Link-EasySet Test - V1.0.1.0	11/29/2007
Course:2) OfficeServ ITP: MGI Installation	12/5/2007
Course:OfficeServ 7000 Transition - V01	1/16/2008

(More...)

Assigned Training

Activity Name	Assignment Type	Due Date
Prerequisite Tests:OfficeServ 7000 Series Data Prerequisite Test Certification	Required	--
Prerequisite Tests:OfficeServ ITP Prerequisite Test	Required	--

(More...)

Learning Management System (LMS) Home Page

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The steps to register for prerequisite tests are as follows:

1. Login into the Learning Management System (<https://learn.samsungtelecom.com>)
2. Click on the **Register** icon from the **Assigned Training** list.
3. Click on **Register Myself** link.
4. Click on the **Registration** button.
5. Click on the **Finish** button. Note: Please be patient as this process may take a couple of minutes.
6. **The prerequisite test now shows in your Current Training.** Click on the **Launch** button to start.

If you have **already taken** a previous version of this test, it will still show under your complete activities. Your scores are saved and you **do not have to retake it**.

OfficeServ™ SPNet ONLINE COURSE DISCONTINUATION

We have received valuable feedback from several technicians who attended the OfficeServ SPNet course via online and Instructor Led.

All technicians highly recommended the Instructor Led class as they felt they better understood how to install, configure, and program OfficeServ systems networked via PRI or IP using Samsung's Proprietary Networking Protocol (SPNet).

The classroom hands-on experience and practical exercises proved to be the effective way to learn this material without having the equipment in the workbench.

Starting April 1st, 2008, we will no longer accept new registrations for the OfficeServ SPNet Online Course. After April 1st, 2008, this certification course will be available via Instructor Led only.

If you are in the process of taking this course, or have registered for it but have not started yet, you may take your time to finish. You will be issued your certification once you successfully complete the prerequisite for this course, the course modules, and the test.

There are two SPNet Instructor Led classes available for the First/Second Quarter of 2008. Please reserve your seat now. Seats are available on a first-come, first-serve basis. If you register and then cannot attend the class, please contact Samsung to reschedule. All instructor led course fees for classes have been waived until June 30th, 2008. Enter coupon code "**learn&save**" when purchasing Instructor Led courses.

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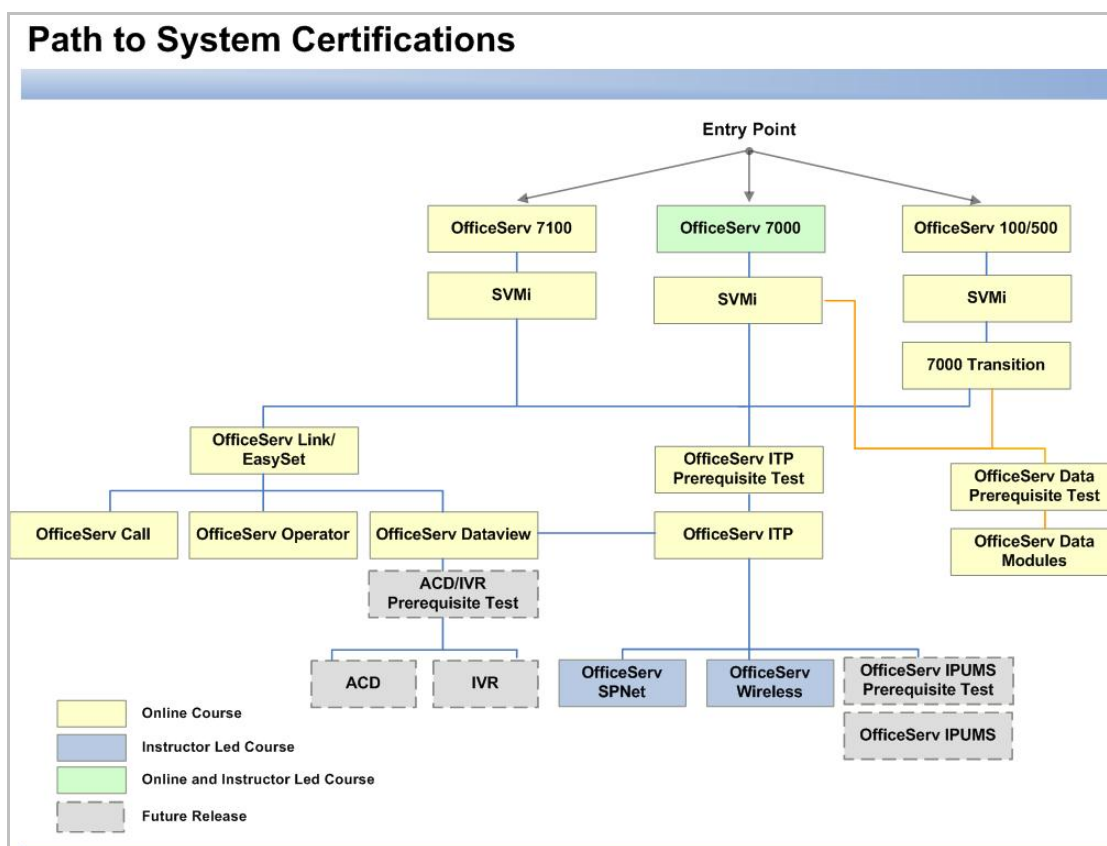
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TX041408	3035-01-IL	OfficeServ SPNet	04/14/08	04/17/08	4 days	Richardson TX	Product Engineer	7 Seats available
NEW TX051208	3035-01-IL	OfficeServ SPNet	05/12/08	05/15/08	4 days	Richardson TX	Product Engineer	8 Seats available

NOTE: Due to the decision to discontinue the Online OfficeServ SPNet course, we have decided to replace the OfficeServ IP-UMS with a new OfficeServ SPNet class on May 12th through May 15th, 2008.

CERTIFICATION PATH

We have **updated the certification path** diagram (see below). It shows the entry points, the course prerequisites, and the sequence in which the courses should be taken. Please note that some courses are available online, instructor led, or both.



If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-801-6105.

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