

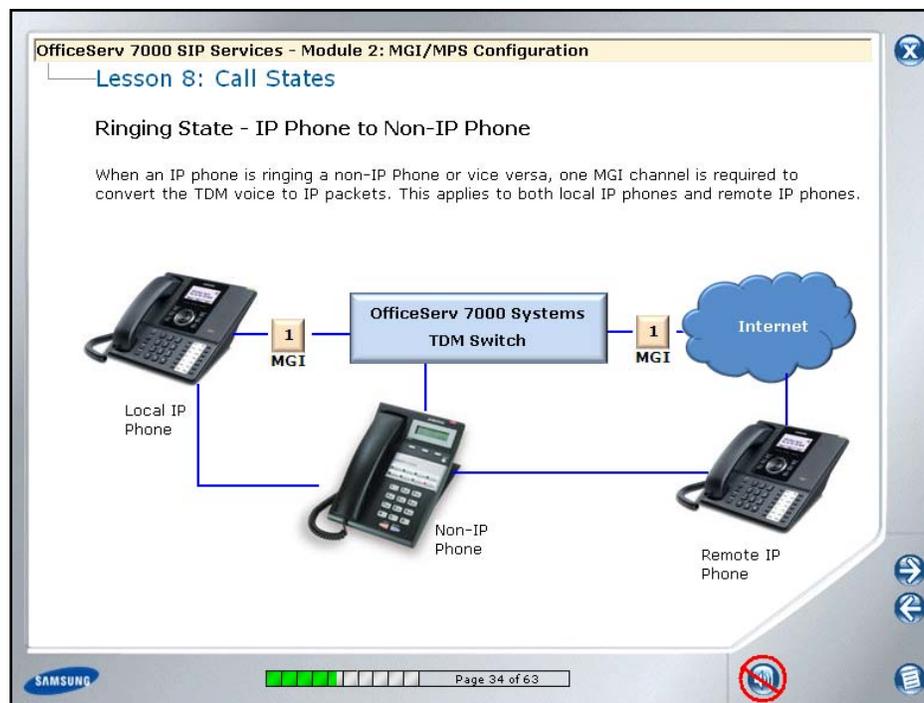


May 16, 2011

Learn How to Configure **MGI /MPS** Resources In This New Course Module

The Samsung Technical Training Department is pleased to announce to all Dealers and Distributors the **addition of a new module to the OfficeServ 7000 SIP Services online course (3050-02-OL).**

Module 2 was designed for technicians to fully understand how to configure MGI/MPS resource requirements when using both IP stations and SIP Trunking. This module includes the MGI/MPS relationship and helps technicians determine how many and what types of cards are required to meet their customer needs.



Note: If you are already certified on SIP you can take this additional module by following the steps on 2. How to Access the MGI/MPS Configuration Module. This will not affect your certification.

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Learn How to Configure MGI /MPS Resources

1

MGI /MPS Configuration: New Module Content

The OfficeServ 7000 SIP Services new MGI/MPS Configuration module is comprised of five lessons and it will take approximately 2~3 hours to complete.

These 5 lessons (Lessons 6~10) cover the following material:

- **Lesson 6: MGI/MPS Overview**
Definition of the OfficeServ System and MGI and MPS.
- **Lesson 7: Basic Operating Principles**
Provides information on conversion requirements, examples of IP devices, and examples of Non-IP devices.
- **Lesson 8: Call States**
Learn the MPS/MGI requirements for various call states including ringing, conversation, background music, music on hold, paging and IP-UMS calls.
- **Lesson 9: MGI/MGS Usage**
Learn when to utilize MPS channels and when to utilize MGI channels.
- **Lesson 10: Configuration Examples**
Provides examples of different site configurations and how many MPS/MGI channels are required.

Note: This module does not contain audio.

2

How to Access the MGI /MPS Configuration Module If You Are Already SIP Certified

The **MGI/MPS Configuration Module** is free and available on the **Global Samsung Business Network** (GSBN) website or on the **Learning Management System** (LMS) website.



GSBN Instructions (www.samsunggsbn.com)

- **Login to GSBN**
- Click on **Communication, Training, Downloads, Helpful Materials**.
- Click on the course title: **MGI/MPS Configuration Module**.
- Click on the word **DOWNLOAD** from the **Content** window.
- Click on **SAVE** and select the location on your computer where you want to save this file.
- Click on **SAVE** again. The download process will take a few minutes.
- Locate the downloaded file and **double click** on the file name:
Samsung_MGI_MPS_Configuration.zip.
Click on **Extract**.
- Select the **location on your computer** where you want to extract these files to and click on **Extract**.
- Open the file folder below:
Samsung_MGI_MPS_Configuration
- Click on the **Setup folder** and click on **setup.exe** file, the Installation Wizard will start. This will take a few seconds.
- Click on **Next**.
- Select the **Destination Location** (or accept the default) and click on **Next**.
- Click on **Next** again to **Start Installation**.
- Click on **Finish**.
- Go to the **Destination Location** where you installed the course.

Learn How to Configure MGI/MPS Resources

- Click on the **Samsung_MGI_MPS_Configuration** ToolBook Book file to launch the course. You can also launch the course by clicking on **Start, Programs, Samsung_MGI_MPS_Configuration**.



LMS Instructions (<https://learn.samsungtelecom.com>)

- **Login to LMS**
If you do not have an Online Training ID, please log on to the Global Samsung Business Network (GSBN) website at <http://www.samsunggsbn.com>. Click the "**Online Training User ID Request**" button on the GSBN Homepage and submit the necessary information to request an ID.
- Click on **Catalog** located above your Current Training and under your name.
- Click on **Supplementary Material** and launch the course by clicking on the **Start** button.

3

Not Certified on SIP Services Yet?

If you are not certified on SIP Services yet, we encourage you to read the information below and start soon!

Course Name	OfficeServ 7000 SIP Services
Course Number	3050-02-OL (ONLINE)
Description	Designed for technicians involved in configuration and programming of OfficeServ 7000 systems utilizing SIP trunking and IP phones.
Course Content (2 Modules + Certification Test)	SIP service overview and configuration, installation requirements and programming of OfficeServ systems. Troubleshooting section covers both basic and in-depth level. Provides details on configuring MGI/MPS resource requirements when using both IP stations and SIP trunking.
Certification	OfficeServ 7000 SIP Services – technical support for OfficeServ 7000 SIP trunking and SIP stations.
Class Length	At learners pace.
Prerequisite	OfficeServ 7200/7400 or OfficeServ 7100 System certification and OfficeServ IP certification.
Cost per Person	\$100

To purchase this course please visit <http://samsung.plimus.com>.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 800-876-4782, option 3.