



October 17, 2007

Samsung Online Training Center (LMS) Maintenance in Preparation for Online Billing

Samsung Training Certification Department would like to inform all Samsung Dealers and Distributors that the Learning Management System (LMS) will be down on November 1st in preparation for the online billing process.

The LMS system will be up and functional on November 2nd at 9:00 a.m. CST.

We are very pleased that a large number of technicians (621 online courses were completed last month) took the opportunity to get certified during the waiving period (we waived course fees 3 times).

On November 1st, users will not be able to log into the LMS system and all the courses in progress (not completed) will be removed from the user's queue. Therefore, if you are in the process of taking a course, you should finish it by 12:00 am (midnight) on October 31st. The LMS server will be up on November 2nd at 9:00 a.m. CST.

If you do not finish the courses in your queue by November 1st, you will have to purchase the course through our online training store (instructions about how to purchase a course will be sent soon) and start over. After successful completion of all modules and the test you will receive your certification.

Thank you for your cooperation as we strive to deliver better courses.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-801-6105.

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