

# Samsung Training Bundle Now Available!

January 14, 2009

Exceptional customer satisfaction starts with your expert installation skills and effective on-going maintenance practice thus building your company's reputation and value. Samsung is committed to help you train your technicians to install our products through this highly discounted bundle. If you are new to Samsung or have just hired new technicians, take advantage of our new training bundle.

**33% Off &  
Leasing Option**

## WHAT COURSES ARE INCLUDED IN THE TRAINING BUNDLE?

The training bundle contains one of each of the following courses:

- Instructor Led: OfficeServ 7200/7400 (1020-01-IL)
- Instructor Led: OfficeServ Wireless (3020-01-IL)
- Instructor Led: OfficeServ SPNet (3035-01-IL)
- Online: OfficeServ 7100 (1030-02-OL)
- Online: SVMi (2010-01-OL)
- Online: OfficeServ Link and EasySet (3010-01-OL)
- Online: OfficeServ Call (3011-01-OL)
- Online: OfficeServ Operator (3012-01-OL)
- Online: OfficeServ DataView (3013-01-OL)
- Online: OfficeServ ITP (3030-01-OL)
- Online: OfficeServ 7000 Series Data (3040-01-OL)
- Online: OfficeServ 7000 SIP Services (3050-01-OL)

## HOW DO I ASSIGN COURSES TO TECHNICIANS?

The training bundle courses can all be assigned to one technician or divided among several technicians within your company depending on their training needs. Once you purchase the bundle, you will receive a Certificate. You will need to call Samsung BCS Training Department at 800-876-4782 (option 4), and provide the serial number to authenticate the Certificate. A form will then be sent to you by e-mail in which you will indicate the student name for each course.

## DOES THE TRAINING BUNDLE EXPIRE?

When you call Samsung Training to assign the courses to students, the Training Bundle Certificate will be activated. All courses must be taken within 6 months of the activation date. Please note that courses are non-refundable.

## HOW MUCH DO I SAVE BY PURCHASING THESE COURSES AS A BUNDLE?

If purchased individually the total cost of all courses is \$1,800. The Training Bundle costs \$1,200. You save \$600. The training bundle is non-discountable.

## ARE THERE ANY OTHER INCENTIVES FOR PURCHASING THIS BUNDLE?

Yes! If purchased together, the OfficeServ™ 7100 Demo Kit (OS7100DEMOKIT) and the Training Bundle (L-LEARNSAMSUNG) can be leased through Samsung-Provident Capital Group Leasing Program (USA only). See step by step instructions on the next page.

## HOW DO I PURCHASE THE BUNDLE?

Direct dealers and distributors can order the training bundle online on the Global Samsung Business Network (GSBN) website ([www.samsunggsbn.com](http://www.samsunggsbn.com)) or through the Excel Price List. Resellers must purchase the training bundle through their distributor. This bundle is not available on Plimus.

The part number for the bundle is: L-LEARNSAMSUNG

## HOW DO I LEASE THE OFFICESERV 7100 DEMO KIT + TRAINING BUNDLE?

Remember that to qualify for the leasing program the Training Bundle must be purchased in conjunction with the OfficeServ 7100 Demo Kit. The Training Bundle by itself does not qualify for leasing.

Please follow the steps below:

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| 1. Go to GSBN ( <a href="http://www.samsunggsbn.com">www.samsunggsbn.com</a> ) | 11. Enter the Customer PO Number                          |
| 2. Enter your User ID and Password   | 12. Click on Check for Duplicate button                   |
| 3. Click on Order  | 12. Click on Accept                                       |
| 4. Click on Quick Entry  | 13. Select 3rd Party Pay from the Payment Terms drop down |
| 5. Select Training from the Category drop down                                 | 14. Click on Calculate Freight button by Shipping Method  |
| 6. Click on Search   | 15. Click on Create Order                                 |
| 7. Enter the Quantity by the L-LEARNSAMSUNG item                               | 16. Click on OK   |
| 8. Click on Add to Cart button   | 17. Order Submitted message is displayed                  |
| 9. Click on Create Order button  | 18. Click on OK   |
| 10. Click on OK  | 19. Order Payment Status message is displayed             |

When the Assignment of Proceeds or funding is received by Samsung, your order will be released within 24 business hours.

## WHERE CAN I FIND MORE INFORMATION ABOUT THE LEASING PROGRAM?

More information about the Leasing Program can be found by clicking on the “Samsung Leasing” button on the GSBN home page. You can also contact Jim Wall from Provident Capital Group at 800-877-8056 x1111.