



March 14, 2007

Samsung BCS Training Announcement

There are several changes to Samsung's training programs that require clarification. You will be seeing these changes implemented immediately. The following are brief descriptions:

1. All the courses and their associated certifications are being renamed. As of this notice, the content is the same, only the name has changed. The following table shows the old name/certification and the new name/certification that is effective immediately:

Old Course Name	New Course Name
iDCS 500 Basic	OfficeServ 100/500 System
OS 7000 Basic	OfficeServ 7000 System
OS 7000 Transition	OfficeServ 7000 Transition
SVMi Basic	SVMi System
ITP Plus	OfficeServ ITP
SPNet Plus	OfficeServ SPNet
OfficeServ Link and EasySet	OfficeServ Link and EasySet
OfficeServ DataView	OfficeServ DataView
OfficeServ Operator	OfficeServ Operator
OfficeServ Call	OfficeServ Call
N/A	OfficeServ 7000 Series Data Modules
N/A	OfficeServ Wireless

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2. One certification is being changed. Currently, the Samsung Training Certification Database has a certificate called "Wireless and IP Terminals". This certification covers ITP phones, MGI cards and the older WIP5000M Handset and the WB24 Combo Wireless Access Point. The Wireless and IP Terminals certification will now be split into 2 certifications as follows:

- OfficeServ ITP Certification – Certification course on ITP phones, Soft Phones and MGI Cards. Available online or Instructor Lead.
- OfficeServ Wireless Certification - Certification Training on the SMT-5000E Wireless Handset and the SMT-2000 Wireless Access Point and is only available in an Instructor Led Format (Not available online).

Anyone who held a "Wireless and IP Terminals" certification, or is currently enrolled in the online "Wireless and IP Terminals" course, will be given both of the new OfficeServ ITP and the OfficeServ Wireless certifications. Any new enrollments (effective Wednesday, 3/14/07) will only be given the applicable "new" certification (OfficeServ ITP or OfficeServ Wireless).

3. There is an increase in the number of students who are not completing all the modules for a given online course. When taking an online Certification course, you must complete all modules and the test to receive permanent Certification.

If you have any questions regarding this notice, please contact your Regional Sales Manager, or the Training Group at 972-801-6105, or send an email to BCS.Training@samsung.com.

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