



June 6, 2008

Samsung Technical Training Classroom News and 3rd Quarter 2008 Schedule

The Samsung Technical Certification Department is pleased to inform all Samsung Dealers and Distributors that we have trained more than 60 technicians in our new training facility in the first and second quarter of 2008.

All these technicians took advantage of the limited-time opportunity and were certified on the OfficeServ 7000 System, OfficeServ Wireless and OfficeServ SPNet at no cost.

Starting **July 1st, 2008**, all Instructor Led Courses must be purchased through Plimus (<https://samsung.plimus.com>). The cost of the courses is \$300 (\$290 course fee + \$10 processing fee). Coupon code "learn&save" expires on June 30th, 2008 and cannot be used for any 3rd Quarter Classes.



During the 3rd Quarter of 2008, **all technicians who successfully complete the Instructor Led OfficeServ 7000 System (1020-01-IL) course will receive a refund for the course fee (\$290).** If the student fails the course, he/she needs to reschedule. **This offer expires on September 30th, 2008.** Note that the \$10 processing fee will not be refunded. Please allow 5~7 business days after completing the course for the credit to be applied.

Instructor Led seats are available on a first come first serve basis. If the student cannot attend the class, **he/she must notify the Samsung Training Department within 14 calendar days before the start date to receive 100% of the course fee refund (\$290).** If the student notifies us **less than 14 calendar days before the start date and the class is full, Samsung will only refund 50% of the course fee (\$145).** However, if the student notifies us **within only 48 hours of the start date and the class is full, no refund will be issued.**

The 3rd Quarter 2008 Instructor Led classes are published on the next page of this document and can be purchased now! The demand for our classes has been very high and classes are selling out really fast so do not miss the opportunity!

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-801-6105.



Technical Training

Instructor Led Schedule: 3rd Quarter 2008

| Class Number | Course Number | Class | Start Date | End Date | Class Duration | Location | Status |
|--------------|---------------|------------------------|------------|----------|----------------|----------------|-------------------|
| TX071408 | 1020-01-IL | OfficeServ 7000 System | 07/14/08 | 07/18/08 | 5 days | Richardson, TX | 8 Seats available |
| TX072908 | 3020-01-IL | OfficeServ Wireless | 07/29/08 | 07/31/08 | 3 days | Richardson, TX | 8 Seats available |
| TX080408 | 1020-01-IL | OfficeServ 7000 System | 08/04/08 | 08/08/08 | 5 days | Richardson, TX | 8 Seats available |
| TX081808 | 1020-01-IL | OfficeServ 7000 System | 08/18/08 | 08/22/08 | 5 days | Richardson, TX | 8 Seats available |
| TX082508 | 3035-01-IL | OfficeServ SPNet | 08/25/08 | 08/28/08 | 4 days | Richardson, TX | 8 Seats available |
| TX090908 | 3020-01-IL | OfficeServ Wireless | 09/09/08 | 09/11/08 | 3 days | Richardson, TX | 8 Seats available |
| TX091508 | 1020-01-IL | OfficeServ 7000 System | 09/15/08 | 09/19/08 | 5 days | Richardson, TX | 8 Seats available |
| TX092208 | 3035-01-IL | OfficeServ SPNet | 09/22/08 | 09/25/08 | 4 days | Richardson, TX | 8 Seats available |
| TX092908 | 1020-01-IL | OfficeServ 7000 System | 09/29/08 | 10/03/08 | 5 days | Richardson, TX | 8 Seats available |

To register for Instructor Led classes follow the steps below:

Purchase the class by going to <https://samsung.plimus.com>. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class.

After your order for instructor led courses is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department.

CANCELLATION POLICY: Instructor Led seats are available on a first come first serve basis. If the student cannot attend the class, he/she must notify the Samsung Training Department within 14 calendar days before the start date to receive 100% of the course fee refund (\$290). If the student notifies us less than 14 calendar days before the start date and the class is full, Samsung will only refund 50% of the course fee (\$145). If the student notifies us within 48 hours of the start date and the class is full, no refund will be issued. Please allow 5~7 business days after the cancellation has been made for the credit to be applied.