



May 25, 2007

Samsung Training Schedule for Second Half of 2007

We are pleased to announce the Samsung Technical Certification course schedule for the second half of 2007. In an effort to improve the quality of instructor lead classes they will be conducted at Samsung's Training Center in Plano or Richardson offices here in Texas.

Hosted classes at dealer's offices are still available. However they must be requested through the Regional Sales Manager who is required to justify the cost. Items that are considered before a hosted class is approved are: cost, sales volume, availability of instructor, dates, number of students, number of students that meet prerequisites, day or evening classes and availability of equipment. Please contact your RSM.

During the first half of 2007, a 3 day **OfficeServ 7000 Systems** and a 2 day **SVMi Systems** class were paired together to provide a full week of training on the two systems. Now that the SVMi On-Line course has been improved, it is no longer offered as an instructor lead certification course. Consequently, during the second half of 2007, we will eliminate the 2 day **SVMi Systems** class and increase the **OfficeServ 7000 Systems** class from 3 days to 5 days. This will allow for more training time on this key systems class and should improve student performance as more time will be available to address key concepts and procedures. **SVMi Systems** certification class is now available exclusively as an online certification course.

The minimum number of attendees has been decreased from 6 to 4. Classes will now be canceled if there are less than 4 students. Cancellation letters will be sent out 2 weeks prior to the start date to allow for cancellation of travel arrangements.

See the attached schedule on the next page.

Please visit www.samsungGSBN.com for more details concerning this schedule, including course descriptions, certifications paths and schedule status.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training at 972-801-6105, or via e-mail at BCS.Training@samsung.com

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Samsung Technical Training Schedule

2007 2nd Half Instructor Lead Certification Course Schedule

Dates	Location	Class	Class Number
Jul 10 - 12	Plano, TX	OfficeServ Wireless	WL07071
Jul 16 - 20	Plano, TX	OfficeServ 7000 System	OB07071
Jul 23 - 27	Plano, TX	OfficeServ 7000 System	OB07072
Jul 30 - 31	Plano, TX	OfficeServ ITP	IP07071
Aug 1 - 3	Plano, TX	OfficeServ SPNet	II07081
Aug 6 - 10	Plano, TX	OfficeServ 7000 System	OB07081
Aug 14 - 16	Plano, TX	OfficeServ Wireless	WL07081
Aug 20 - 21	Plano, TX	OfficeServ ITP	IP07081
Aug 22 - 24	Plano, TX	OfficeServ SPNet	II07082
Aug 27 - 31	Plano, TX	OfficeServ 7000 System	OB07082
Sep 11 - 13	Plano, TX	OfficeServ Wireless	WL07091
Sep 17 - 21	Plano, TX	OfficeServ 7000 System	OB07091
Sep 24 - 28	Plano, TX	OfficeServ 7000 System	OB07092
Oct 1 - 2	Plano, TX	OfficeServ ITP	IP07101
Oct 3 - 5	Plano, TX	OfficeServ SPNet	II07101
Oct 8 - 9	Plano, TX	OfficeServ ITP	IP07102
Oct 10 - 12	Plano, TX	OfficeServ SPNet	II07102
Oct 16 - 18	Plano, TX	OfficeServ Wireless	WL07101
Oct 22 – Dec 31	Plano, TX	Reserved	To Be Decided

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