

July 13, 2007



# Product Certification Course Fees Waived through September 30, 2007

This bulletin is a reminder that Samsung will continue to waive training fees through September 30, 2007 for both online and instructor led certification courses.

#### NOTE

Any ONLINE courses that are not completed by 12:00 AM (Midnight) on September 30, 2007, will be deleted from your queue. If this occurs, you will have to reregister for the course, pay the course fee, then successfully complete all modules and the test to receive your certification.

Starting October 1, 2007 the following fees will be charged for each course as indicated.

### **ONLINE COURSES**

| Item    | Course Name                  | Course Number |     |      | Days | Tuition Fee<br>\$US |
|---------|------------------------------|---------------|-----|------|------|---------------------|
|         |                              | Course        | Rev | Туре | Days | <b>ФОЗ</b>          |
| SYSTEMS |                              |               |     |      |      |                     |
| 1       | OfficeServ 100/500 System    | 1010          | 01  | OL   |      | 299.00              |
| 2       | OfficeServ 7000 System       | 1020          | 01  | IL   | 5    | 425.00              |
| 3       | OfficeServ 7000 System       | 1020          | 01  | OL   |      | 299.00              |
| 4       | OfficeServ 7100 Basic System | 1030          | 01  | OL   |      | 299.00              |

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### Product Certification Course Fees Waived through September 30, 2007

| Itama            | Course Name                         | Course Number |     |      |      | Tuition Fee |
|------------------|-------------------------------------|---------------|-----|------|------|-------------|
| Item             |                                     | Course        | Rev | Туре | Days | \$US        |
| 5                | OfficeServ 7000 Transition          | 9010          | 01  | OL   |      | 299.00      |
| 6                | SVMi System                         | 2010          | 01  | OL   |      | 299.00      |
| CTI APPLICATIONS |                                     |               |     |      |      |             |
| 7                | OfficeServ Link & EasySet           | 3010          | 01  | OL   |      | 25.00       |
| 8                | OfficeServ Call                     | 3011          | 01  | OL   |      | 25.00       |
| 9                | OfficeServ Operator                 | 3012          | 01  | OL   |      | 25.00       |
| 10               | OfficeServ DataView                 | 3013          | 01  | OL   |      | 25.00       |
| ADVANCED COURSES |                                     |               |     |      |      |             |
| 11               | OfficeServ Wireless                 | 3020          | 01  | IL   | 3    | 275.00      |
| 12               | OfficeServ ITP                      | 3030          | 01  | IL   | 2*   | 200.00      |
| 13               | OfficeServ ITP                      | 3030          | 01  | OL   |      | 99.00       |
| 14               | OfficeServ SPNet                    | 3035          | 01  | IL   | 3*   | 275.00      |
| 15               | OfficeServ SPNet                    | 3035          | 01  | OL   |      | 299.00      |
| 16               | OfficeServ 7000 Series Data Modules | 3040          | 01  | OL   |      | 299.00      |

OL = On-Line course

# 2007 2<sup>ND</sup> HALF INSTRUCTOR LED CERTIFICATION COURSE SCHEDULE

| Dates       | Location  | Class                  | Class Number |
|-------------|-----------|------------------------|--------------|
| Jul 10 - 12 | Plano, TX | OfficeServ Wireless    | WL07071      |
|             |           |                        |              |
| Jul 16 - 20 | Plano, TX | OfficeServ 7000 System | OB07071      |
|             |           |                        |              |
| Jul 23 - 27 | Plano, TX | OfficeServ 7000 System | OB07072      |
|             |           |                        |              |

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IL = Instructor Led course

<sup>\* =</sup> For convenience these instructor led courses are held the same week. Monday & Tuesday are OfficeServ ITP and Wednesday ~ Friday are OfficeServ SPNet

## Product Certification Course Fees Waived through September 30, 2007

| Dates           | Location  | Class                  | Class Number  |  |
|-----------------|-----------|------------------------|---------------|--|
| Jul 30 - 31     | Plano, TX | OfficeServ ITP         | IP07071       |  |
| Aug 1 - 3       | Plano, TX | OfficeServ SPNet       | 1107081       |  |
|                 |           |                        |               |  |
| Aug 6 - 10      | Plano, TX | OfficeServ 7000 System | OB07081       |  |
|                 |           |                        |               |  |
| Aug 14 - 16     | Plano, TX | OfficeServ Wireless    | WL07081       |  |
|                 |           |                        |               |  |
| Aug 20 - 21     | Plano, TX | OfficeServ ITP         | IP07081       |  |
| Aug 22 - 24     | Plano, TX | OfficeServ SPNet       | 1107082       |  |
|                 |           |                        |               |  |
| Aug 27 - 31     | Plano, TX | OfficeServ 7000 System | OB07082       |  |
|                 |           |                        |               |  |
| Sep 11 - 13     | Plano, TX | OfficeServ Wireless    | WL07091       |  |
|                 |           |                        |               |  |
| Sep 17 - 21     | Plano, TX | OfficeServ 7000 System | OB07091       |  |
|                 |           |                        |               |  |
| Sep 24 - 28     | Plano, TX | OfficeServ 7000 System | OB07092       |  |
|                 |           |                        |               |  |
| Oct 1 - 2       | Plano, TX | OfficeServ ITP         | IP07101       |  |
| Oct 3 - 5       | Plano, TX | OfficeServ SPNet       | II07101       |  |
|                 |           |                        |               |  |
| Oct 8 - 9       | Plano, TX | OfficeServ ITP         | IP07102       |  |
| Oct 10 - 12     | Plano, TX | OfficeServ SPNet       | II07102       |  |
|                 |           |                        |               |  |
| Oct 16 - 18     | Plano, TX | OfficeServ Wireless    | WL07101       |  |
|                 |           |                        |               |  |
| Oct 22 – Dec 31 | Plano, TX | Reserved               | To Be Decided |  |

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training at 972-801-6105.

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