



July 21, 2006

Training Class in Minneapolis, MN. Area



This is your last chance to register for the upcoming iDCS Basic / SVMi-e Basic courses coming the week of August 14 thru August 18 2006 in the Minneapolis, MN. area.

Registrations must be received by Monday July 31th 4:00pm CST to reserve your seats.

Course Name	iDCS Basic Plus
Systems Covered	iDCS 16 iDCS 100 iDCS 500
Description	Designed for the technician or customer service representative that will configure, install and program the systems listed above
Course Content	<ul style="list-style-type: none"> • Hardware overview and configuration • Installation basics • User / administrator programming, • Basic system programming including T1, PRI, COS, LCR, CID/ANI
Certification	iDCS Basic Plus – technical support and purchasing access for systems listed above but excludes iDCS System Networking and IP support
Class Length	3 days
Pre-requisite	<ul style="list-style-type: none"> • Basic telephony experience • Read the following general descriptions: iDCS 16, iDCS 100 and iDCS 500 (these are available from the training group via email)
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC (optional)
Cost per person	\$275 US / \$375 CDN US invoiced upon completion of class

Samsung Telecommunications America
Business Communications Systems
1130 E. Arapaho Road
Richardson, TX 75081

800-876-4782

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Course Name	SVMi Basic
Systems Covered	SVMi-2E, SVMi-4E, SVMi-8E, SVMi-16E
Description	Designed for the technician or customer service representative involved in configuration, installation and basic programming of the SVM product
Course Content	<ul style="list-style-type: none"> • Hardware and installation • iDCS system setup overview • User and Administrator functions and features • Programming for extensions/mailboxes, menus, directories, scheduling, email gateway, backup and restore
Certification	SVMi Basic – technical support on the following Blocks: Menu, Extension, EClass, Mailbox, MClass, Mode and Directory. Purchasing access for systems listed above
Class Length	2 days
Pre-requisite	iDCS Basic Plus certification Read the SVMi-E Series general description and user guide (these are available from the training group via email)
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
Cost per person	\$200 US / \$275 CDN invoiced upon completion of class

Class Numbers are: IB06081 / VT06081

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**TECHNICAL TRAINING CLASS
REGISTRATION FORM**
Complete the following and fax to: (972) 801-6195

Please Note: The maximum number of attendees per class is 10. Normally, only two (2) attendees per company are permitted. If space is available, more than two students per company may be admitted. Register as many attendees as you want and indicate the order of priority for each student registered. Please write legibly. You can use one form to register for up to two classes. Please indicate both class number and class city.

Registration forms that are missing the Company Account # will be discarded

Priority (1, 2, 3, etc.) _____ Company Account # (**Required**) _____

Student Name _____

Company _____

Address _____

City, State, ZIP _____

Telephone# _____ Fax# _____

Email: _____

Class # _____ Class City _____

Class # _____ Class City _____

PO # _____ Authorized by: _____

- ❖ **I UNDERSTAND THAT I WILL BE CHARGED A \$200 CANCELLATION FEE IF I**
- ❖ **WITHDRAW FROM THE CLASS LESS THEN 5 BUSINESS DAYS PRIOR TO THE**
- ❖ **STARTING DATE OR I DO NOT SHOW UP**

Signature Required X _____

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