



May 31, 2006

## Samsung Technical Training Dallas, TX

Session 1: June 12 – 16, 2006

Session 2: June 26 – 30, 2006

Session 3: July 17 – 21, 2006

Session 4: July 31 – August 4, 2006

Revised PC  
Requirements  
Noted Inside

## OfficeServ 7000 Series Converged Systems



If you have any questions regarding this notice, correspondence tests, or training courses, please contact your Regional Sales Manager or the Training Group at the number provided below, or send an email to [BCS.Training@samsung.com](mailto:BCS.Training@samsung.com).

Samsung Telecommunications America  
Business Communications Systems  
1000 Klein Road  
Plano, TX 75074

Phone: 972-801-6105; Fax: 972-801-6195  
Email: [BCS.Training@Samsung.com](mailto:BCS.Training@Samsung.com)

800-876-4782

[www.samsungusa.com/bcs](http://www.samsungusa.com/bcs)

# Samsung Technical Training Schedule

## Technical Training Courses

<b>Course Name</b>	<b>OS 7000 Series Basic</b>
<b>Systems Covered</b>	OfficeServ 7200 OfficeServ 7400
<b>Description</b>	Designed for the technician or customer service representative that will configure, install and program the systems listed above
<b>Course Content</b>	<ul style="list-style-type: none"><li>• Hardware overview and configuration</li><li>• Installation basics</li><li>• User / administrator programming,</li><li>• Basic system programming including T1, PRI, COS, LCR, CID/ANI</li><li>• Data Module Function Overview</li></ul>
<b>Certification</b>	OfficeServ 7000 Series Basic – technical support access for systems listed above but excludes OfficeServ System Networking (SPNet), IP support and Data support
<b>Class Length</b>	<b>5 days</b>
<b>Pre-requisite</b>	<ul style="list-style-type: none"><li>• Basic telephony experience</li><li>• Read the following general descriptions: OfficeServ 7200 and OfficeServ 7400 (when available) (these are available from the training group via email)</li></ul>
<b>Material required for the course</b>	Laptop with Windows 2000 Professional or XP, Internet Explorer v6.0 or higher, CD ROM, 10/100 NIC, access to the local administrator login for the pc  <b><u>PC – P4/1GHz with 256 MB RAM</u></b>
<b>Cost per person</b>	\$425 US / \$575 CDN invoiced upon completion of class



---

Samsung Telecommunications America  
Business Communications Systems  
1000 Klein Road  
Plano, TX 75074  
Phone: 972-801-6105; Fax: 972-801-6195  
Email: BCS.Training@Samsung.com

# Samsung Technical Training Schedule

## TECHNICAL TRAINING CLASS

### REGISTRATION FORM

Complete the following and fax to: (972) 801-6195 or (972) 801-6192

**Please Note:** The maximum number of attendees per class is 10. Normally, only two (2) attendees per company are permitted. If space is available, more than two students per company may be admitted. Register as many attendees as you want and indicate the order of priority for each student registered. Please write legibly. You can use one form to register for up to two classes. Please indicate both the class number and class city.

**Registration forms that are missing the Company Account # will be discarded**

Priority (1, 2, 3, etc.) \_\_\_\_\_ Company Account # (**Required**) \_\_\_\_\_

Student Name \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City, State, ZIP \_\_\_\_\_

Telephone# \_\_\_\_\_ Fax# \_\_\_\_\_

Email: \_\_\_\_\_

Class # \_\_\_\_\_ Class City \_\_\_\_\_

Class # \_\_\_\_\_ Class City \_\_\_\_\_

**NOTE:** Please attach your Network+ or equivalent certification when registering for the iDCS SPNet Plus Course

PO # \_\_\_\_\_ Authorized by: \_\_\_\_\_

- ❖ **I UNDERSTAND THAT I WILL BE CHARGED A \$200 US CANCELLATION FEE IF I**
- ❖ **WITHDRAW FROM THE CLASS LESS THEN 5 BUSINESS DAYS PRIOR TO THE**
- ❖ **STARTING DATE OR I DO NOT SHOW UP**

**Signature Required X** \_\_\_\_\_

<b>OFFICE USE ONLY</b>	
----------------------------	--

Samsung Telecommunications America  
Business Communications Systems  
1000 Klein Road  
Plano, TX 75074  
Phone: 972-801-6105; Fax: 972-801-6195  
Email: BCS.Training@Samsung.com

## Samsung Technical Training Schedule

Dates	Class	City / Region	Class No.
June 12 – 16, 2006	OfficeServ 7000 Series Basic	Dallas, TX	OB06061
June 26 – 30, 2006	OfficeServ 7000 Series Basic	Dallas, TX	OB06062
July 17 – 21, 2006	OfficeServ 7000 Series Basic	Dallas, TX	OB06071
July 31 – August 4, 2006	OfficeServ 7000 Series Basic	Dallas, TX	OB06072

**Dates and/or classes are subject to change.**

---

Samsung Telecommunications America  
Business Communications Systems  
1000 Klein Road  
Plano, TX 75074  
Phone: 972-801-6105; Fax: 972-801-6195  
Email: BCS.Training@Samsung.com