



November 29, 2007

Samsung Technical Training New Classroom and First Quarter 2008 Schedule

The Samsung Training Certification Department would like to inform all Samsung Dealers and Distributors that all 2008 Instructor Led courses are going to be conducted in our new training facility.

The current OfficeServ™ technical training curriculum has been overhauled to provide a superior balance with up to date information and plenty of hands-on labs to keep the students engaged.

The classes are taught by product engineers, the very same guys that worked with R&D to bring our OfficeServ™ products to market.

You should leave these instructor led classes with the ability and confidence to complete the next cutover and satisfy the customer.

The new classroom is located in the corporate office in Richardson, Dallas.



Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082
Phone: 972-801-6105; Fax: 972-801-6195
Email: BCS.Training@Samsung.com

800-876-4782

www.samsung.com/bcs

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Each of the 8 workstations is equipped with all the required hardware to adequately demonstrate, install, troubleshoot and program an OfficeServ system.

Each student will:

- Have a separate set of telephone systems
- Receive a hard copy of the technical manuals to make notes (when applicable)
- Receive a CD with related technical documents
- Complete a series of lab exercises (approximately 75% of test score)



All instructor led course fees for classes here at Samsung have been waived until June 30th 2008. Enter coupon code “learn&save” when purchasing a course from the Plimus site (<https://samsung.plimus.com>).

Please refer to the next page for the First Quarter 2008 schedule.

NOTE: Seats are available on a first come first serve basis. If the student cannot attend the class, he/she should contact Samsung to reschedule.

If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 972-801-6105.

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Technical Training Instructor Led Schedule First Quarter 2008

Class Number	Course Number	Class	Start Date	End Date	Class Duration	Location	Trainer	Status
TX011408	1020-01-IL	OfficeServ 7000 System	01/14/08	01/18/08	5 days	Richardson, TX	Product Engineer	8 Seats available
TX012808	3035-01-IL	OfficeServ SPNet	01/28/08	01/31/08	4 days	Richardson, TX	Product Engineer	8 Seats available
TX021208	3020-01-IL	OfficeServ Wireless	02/12/08	02/14/08	3 days	Richardson, TX	Product Engineer	8 Seats available
TX022508	1020-01-IL	OfficeServ 7000 System	02/25/08	02/29/08	5 days	Richardson, TX	Product Engineer	8 Seats available
TX031008	3035-01-IL	OfficeServ SPNet	03/10/08	03/13/08	4 days	Richardson, TX	Product Engineer	8 Seats available
TX032508	3020-01-IL	OfficeServ Wireless	03/25/08	03/27/08	3 days	Richardson, TX	Product Engineer	8 Seats available

To register for Instructor Led classes follow the steps below:

1. Purchase the class by going to <https://samsung.plimus.com>. You will be redirected to another website. Samsung has contracted Plimus to process online orders and collect payments. Please make sure you complete all course prerequisites before coming to class.

Enter coupon code **learn&save**. Samsung is waiving the fee for instructor led courses until June 30th, 2008.

2. After your order for instructor led courses is processed, within 24 business hours, you will receive an e-mail with your confirmation number, the course name, date, and PC requirements from the Samsung Training Department.

NOTE: Seats are available on a first come first serve basis. If the student cannot attend the class, he/she should contact Samsung to reschedule.