Samsung Technical Training
Atlanta, GA
May 22 – 26, 2006

If you have any questions regarding this notice, correspondence tests, or training courses, please contact your Regional Sales Manager or the Training Group at the number provided below, or send an email to BCS.Training@samsung.com.

800-876-4782   **www.samsungusa.com/bcs**

Samsung Technical Training Schedule

Technical Training Courses

Course Name	iDCS Basic Plus
Systems Covered	iDCS 16 iDCS 100 iDCS 500
Description	Designed for the technician or customer service representative that will configure, install and program the systems listed above
Course Content	- Hardware overview and configuration - Installation basics - User / administrator programming, - Basic system programming including T1, PRI, COS, LCR, CID/ANI
Certification	iDCS Basic Plus – technical support and purchasing access for systems listed above but excludes iDCS System Networking and IP support
Class Length	3 days
Pre-requisite	- Basic telephony experience - Read the following general descriptions: iDCS 16, iDCS 100 and iDCS 500 (these are available from the training group via email)
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC (optional)
Cost per person	$275 US invoiced upon completion of class

Samsung Telecommunications America
Business Communications Systems
1000 Klein Road, #200
Plano, TX 75074
Phone: 972-801-6105; Fax: 972-801-6195
Email: BCS.Training@Samsung.com

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Samsung Technical Training Schedule

Course Name	**SVMi Basic**
Systems Covered	SVMi-2E, SVMi-4E, SVMi-8E, SVMi-16E
Description	Designed for the technician or customer service representative involved in configuration, installation and basic programming of the SVM product
Course Content	- Hardware and installation - iDCS system setup overview - User and Administrator functions and features - Programming for extensions/mailboxes, menus, directories, scheduling, email gateway, backup and restore …..
Certification	SVMi Basic – technical support on the following Blocks: Menu, Extension, EClass, Mailbox, MClass, Mode and Directory. Purchasing access for systems listed above
Class Length	**2 days**
Pre-requisite	iDCS Basic Plus certification Read the SVMi-E Series general description and user guide (these are available from the training group via email)
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
Cost per person	$200 US invoiced upon completion of class

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Samsung Technical Training Schedule

TECHNICAL TRAINING CLASS
REGISTRATION FORM
Complete the following and fax to: (972) 801-6195 or (972) 801-6192

Please Note: The maximum number of attendees per class is 10. Normally, only two (2) attendees per company are permitted. If space is available, more than two students per company may be admitted. Register as many attendees as you want and indicate the order of priority for each student registered. Please write legibly. You can use one form to register for up to two classes. Please indicate both the class number and class city.

Registration forms that are missing the Company Account # will be discarded

Priority (1, 2, 3, etc.)_____ Company Account # (**Required**)_____

Student Name_____

Company_____

Address_____

City, State, ZIP_____

Telephone#_____   Fax#_____

Email: _____

Class #_____   Class City_____

Class #_____   Class City_____

 NOTE: *Please attach your Network+ or equivalent certification when registering for the iDCS SPNet Plus Course*

PO # _____   **Authorized by:** _____

❖ **I UNDERSTAND THAT I WILL BE CHARGED A $200 US CANCELLATION FEE IF I**
❖ **WITHDRAW FROM THE CLASS LESS THEN 5 BUSINESS DAYS PRIOR TO THE**
❖ **STARTING DATE OR I DO NOT SHOW UP**

Signature Required X_____

OFFICE USE ONLY	

Samsung Technical Training Schedule

Dates	Class	City / Region	Class No.
May 22 – 24, 2006	iDCS Basic Plus	Atlanta, GA	IB06052
May 25 – 26, 2006	SVMi Basic	Atlanta, GA	VT06052

Dates and/or classes are subject to change.