



October 31, 2006

Training Class, location changed to West Palm Beach, FL.



This is a change location notice that the upcoming Orlando FL. ITP Plus / SPNet Plus training courses being held the week of December 11 thru 15 2006 have been moved to the, Holiday Inn Palm Beach Airport, 1301 Belvedere Road, West Palm Beach, FL 33405 Phone 561-659-3880; Fax 561-833-9218

Course Name	ITP Plus
Systems Covered	OS 100 R2, OS 500 R2, OS 7200 and the OS 7400 ITP 5021D, OfficeServ Softphone
Description	Designed for the technician or customer service representative involved in configuration and programming of OS 100, 500, 7200 and 7400 systems Utilizing IP phones.
Course Content	<ul style="list-style-type: none"> • Hardware overview and configuration • Installation requirements • Programming the OS 100, 500, 7200, 7400 for VoIP and Samsung IP phones for Local and /or Remote applications. • OfficeServ CTI Applications – Linker, Easyset, Call and Operator
Certification	ITP Plus – technical support and purchasing access for the following: OS 100, OS 500, 7200 and 7400 SMGI3/ MGI2/ MGI3/ MGI3D/ MGI/ MGI64 cards and ITP keysets
Class Length	2 days
Pre-requisite	iDCS Basic Plus certification
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
Cost per person	\$200 US / \$275 CDN invoiced upon completion of class

Samsung Telecommunications America
Business Communication Systems
1000 Klein Rd # 200
Plano, TX. 75074

Fax 972-801-6195

www.samsung.com/bcs



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Course Name	SPNet Plus
Systems Covered	OS 100 R2 (SMGI3, MGI3D) OS 500 R2 (MGI2, MGI3, MGI3D) OS 7200 (MGI, MGI4D) OS 7400 (MGI64)
Description	Designed for the technician or customer service representative involved in configuration, installation and programming of multi-node OS systems.
Course Content	<ul style="list-style-type: none"> • Hardware and configuration for OS system networking [PRI and IP] • Programming for OS system networking via PRI • Programming for OS system networking via IP / MGI
Certification	SPNet Plus – technical support and purchasing access for systems listed above
Class Length	3 days
Pre-requisite	<ol style="list-style-type: none"> 1. iDCS Basic Plus certification 2. ITP Plus certification
Material required for the course	Laptop with Windows 2000 Professional or XP Professional, RS232 port (dedicated or USB to Serial adapter), CD ROM, 10/100 NIC
Cost per person	\$275 US / \$375 CDN invoiced upon completion of class

Class Number is: IP06121 / II06121

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**TECHNICAL TRAINING CLASS
REGISTRATION FORM**
Complete the following and fax to: (972) 801-6195

Please Note: The maximum number of attendees per class is 10. Normally, only two (2) attendees per company are permitted. If space is available, more than two students per company may be admitted. Register as many attendees as you want and indicate the order of priority for each student registered. Please write legibly. You can use one form to register for up to two classes. Please indicate both class number and class city.

Registration forms that are missing the Company Account # will be discarded

Priority (1, 2, 3, etc.) _____ Company Account # (**Required**) _____

Student Name _____

Company _____

Address _____

City, State, ZIP _____

Telephone# _____ Fax# _____

Email: _____

Class # _____ Class City _____

Class # _____ Class City _____

PO # _____ Authorized by: _____

❖ **I UNDERSTAND THAT I WILL BE CHARGED A \$200 CANCELLATION FEE IF I**
❖ **WITHDRAW FROM THE CLASS LESS THEN 5 BUSINESS DAYS PRIOR TO THE**
❖ **STARTING DATE OR I DO NOT SHOW UP**

Signature Required X _____

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