

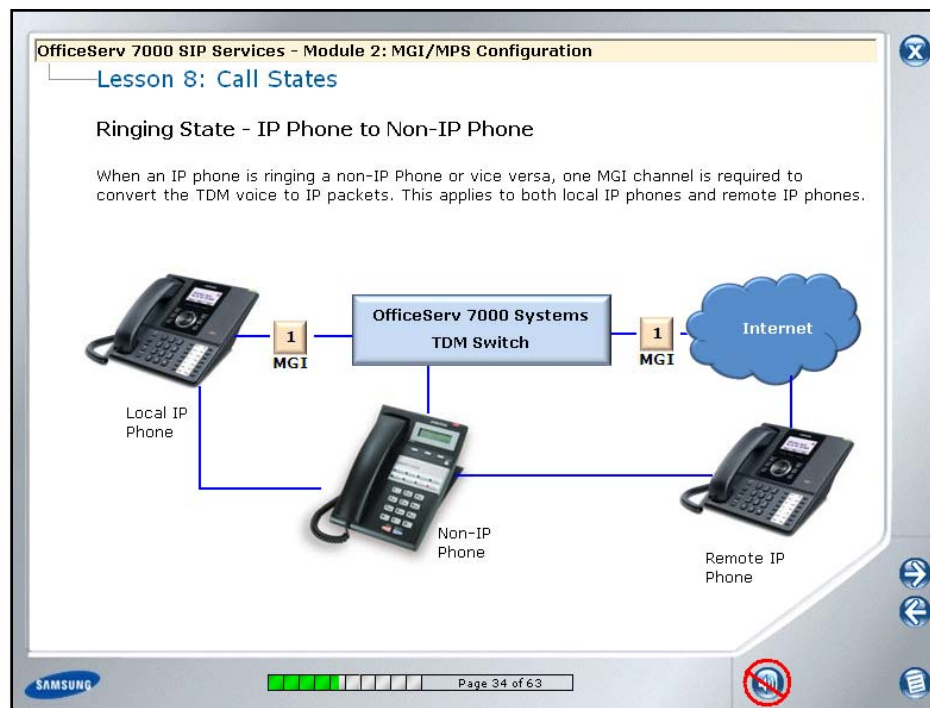


May 16, 2011

## Learn How to Configure **MGI /MPS** Resources In This New Course Module

The Samsung Technical Training Department is pleased to announce to all Dealers and Distributors the **addition of a new module to the OfficeServ 7000 SIP Services online course (3050-02-OL)**.

**Module 2** was designed for technicians to fully understand how to configure MGI/MPS resource requirements when using both IP stations and SIP Trunking. This module includes the MGI/MPS relationship and helps technicians determine how many and what types of cards are required to meet their customer needs.



**Note:** If you are already certified on SIP you can take this additional module by following the steps on 2. *How to Access the MGI/MPS Configuration Module.* This will not affect your certification.

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## Learn How to Configure MGI /MPS Resources

# 1

### MGI /MPS Configuration: New Module Content

The OfficeServ 7000 SIP Services new MGI/MPS Configuration module is comprised of five lessons and it will take approximately 2~3 hours to complete.

These 5 lessons (Lessons 6~10) cover the following material:

- **Lesson 6: MGI/MPS Overview**  
Definition of the OfficeServ System and MGI and MPS.
- **Lesson 7: Basic Operating Principles**  
Provides information on conversion requirements, examples of IP devices, and examples of Non-IP devices.
- **Lesson 8: Call States**  
Learn the MPS/MGI requirements for various call states including ringing, conversation, background music, music on hold, paging and IP-UMS calls.
- **Lesson 9: MGI/MGS Usage**  
Learn when to utilize MPS channels and when to utilize MGI channels.
- **Lesson 10: Configuration Examples**  
Provides examples of different site configurations and how many MPS/MGI channels are required.

**Note:** This module does not contain audio.

# 2

### How to Access the MGI /MPS Configuration Module If You Are Already SIP Certified

The **MGI/MPS Configuration Module** is free and available on the **Global Samsung Business Network** (GSBN) website or on the **Learning Management System** (LMS) website.



#### GSBN Instructions ([www.samsunggsbn.com](http://www.samsunggsbn.com))

- **Login to GSBN**
- Click on **Communication, Training, Downloads, Helpful Materials**.
- Click on the course title: **MGI/MPS Configuration Module**.
- Click on the word **DOWNLOAD** from the **Content** window.
- Click on **SAVE** and select the location on your computer where you want to save this file.
- Click on **SAVE** again. The download process will take a few minutes.
- Locate the downloaded file and **double click** on the file name:  
*Samsung\_MGI\_MPS\_Configuration.zip*.  
Click on **Extract**.
- Select the **location on your computer** where you want to extract these files to and click on **Extract**.
- Open the file folder below:  
**Samsung\_MGI\_MPS\_Configuration**
- Click on the **Setup folder** and click on **setup.exe** file, the Installation Wizard will start. This will take a few seconds.
- Click on **Next**.
- Select the **Destination Location** (or accept the default) and click on **Next**.
- Click on **Next** again to **Start Installation**.
- Click on **Finish**.
- Go to the **Destination Location** where you installed the course.

## Learn How to Configure MGI /MPS Resources

- Click on the **Samsung\_MGI\_MPS\_Configuration** ToolBook Book file to launch the course. You can also launch the course by clicking on **Start, Programs, Samsung\_MGI\_MPS\_Configuration**.



### LMS Instructions (<https://learn.samsungtelecom.com>)

- Login to LMS**

If you do not have an Online Training ID, please log on to the Global Samsung Business Network (GSBN) website at <http://www.samsunggsbn.com>. Click the **"Online Training User ID Request"** button on the GSBN Homepage and submit the necessary information to request an ID.

- Click on **Catalog** located above your Current Training and under your name.
- Click on **Supplementary Material** and launch the course by clicking on the **Start** button.

## 3

### Not Certified on SIP Services Yet?

If you are not certified on SIP Services yet, we encourage you to read the information below and start soon!

<b>Course Name</b>	<b>OfficeServ 7000 SIP Services</b>
<b>Course Number</b>	<b>3050-02-OL (ONLINE)</b>
<b>Description</b>	Designed for technicians involved in configuration and programming of OfficeServ 7000 systems utilizing SIP trunking and IP phones.
<b>Course Content (2 Modules + Certification Test)</b>	SIP service overview and configuration, installation requirements and programming of OfficeServ systems. Troubleshooting section covers both basic and in-depth level. Provides details on configuring MGI/MPS resource requirements when using both IP stations and SIP trunking.
<b>Certification</b>	OfficeServ 7000 SIP Services – technical support for OfficeServ 7000 SIP trunking and SIP stations.
<b>Class Length</b>	At learners pace.
<b>Prerequisite</b>	OfficeServ 7200/7400 or OfficeServ 7100 System certification and OfficeServ IP certification.
<b>Cost per Person</b>	\$100

To purchase this course please visit <http://samsung.plimus.com>.

*If you have any questions regarding this notice, please contact your Regional Sales Manager or BCS Training Department at 800-876-4782, option 3.*