

SVMi-20i Remote Access

** In this example you will learn how to connect Device Manager to an SVMi 20i remotely **

This example assumes that the SVMi-20i is behind a firewall/router that only has (1) public IP 12.204.186.99

Step-by-Step Instructions

- 1. MMC 830 will need to be set IP Type to Public w/Private.
 - IP: 192.168.1.10
 - Subnet Mask: 255.255.255.0
 - Gateway: 192.168.1.1
 - Public IP: 12.204.186.99
- 2. MMC 873 will need to be set IP Type to Public with/Private.
 - IP: 192.168.1.11
 - Subnet Mask: 255.255.255.0
 - Gateway: 192.168.1.1
 - Public IP: 12.204.186.99
- 3. Firewall Considerations
 - TCP Port 6001 will need to be forwarded to the private IP address of the voice mail. In this example that is 192.168.1.11
 - TCP Port 5090 will need to be forwarded to the private IP address of the MP. In this example that is 192.168.1.10
- 4. DM Considerations
 - When accessing remotely, use the public address in your link-setup. In this example the public address is 12.204.186.99

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If you have any questions regarding this notice, please contact Samsung Technical Support via e-mail at <u>BCS.support@samsung.com</u>

