

OfficeServ Wireless Application Notes

1. Handset Usage Tips:
 - a. Press any key (except <end>) to answer calls
 - b. Press-hold last digit to dial
 - E.g. dial ext 2001, you can press & hold “1” to dial the string
 - c. Press-hold # to lock keypad
 - d. Press-hold * to turn on/off vibrator
 - e. Press <envelop> key to check voice mail status
 - f. Press <menu> key during calls to show system soft keys
 - g. Press <OK> to display missed call info
 - h. Under “Ring Type”, “3:Vibrate&Ring”; the handset will vibrate 3 times then ring.
2. User locks the handset and forget the password.
 - a. Use MMC 101 to reset password to 1234, or
 - b. If handset is not registered but keypad lock, use the following sequence to display password.
 - <menu>, <hold>, <transfer>, <conf>, <right>, <left>, <down>, <up>
3. Call Park
 - a. Automatic park with Paging function
 - Press <menu> during outside phone conversation.
 - Press <1> and enter page zone.
 - Press <end> after paging to put call to park.
 - b. Manual Park Orbits
 - Press <TRSF>, feature code, and orbit number while in outside phone conversation.
4. Pick up a parked call
 - a. While handset is in idle state, press feature code (e.g.10) and <talk> key, then extension #.
 - b. Program a “Park Pick Up” key to pick up a PARK call.
 - Program a phone book entry.
 - Use name “Pick Up” (you can use other name).
 - Enter phone number as feature code, say 10 (use MMC 724 to verify the feature code) .

- Assign this entry as a handset speed dial number, say 1.
- When you want to pick up a ring extension, say ext 2001, you can press and hold <1>, then enter <2>,<0>,<0>,<1>.

5. To share the same voice mail box while WIP-5000M is station pair with a desk phone.
 - a. No change to the existing voice mail setting.
 - b. Desk phone will receive voice mail indication light on an assign button. User can use VM key to access voice mail.
 - c. Wip-5000M will receive the "Voice Mail Indication" with number of message.

STEPS:

- **Switch**

MMC 217 to Pair Primary EXT with WIP EXT

MMC 722 to assign MW 33xx Key (where 33xx = WIP EXT)

- **SVMi**

In primary MBX on Page two set MWI Extension to 33xx
(where 33xx = WIP EXT)

Setting up MWIs in this manor allows you to have the same MWI on both the WIP EXT and the Primary EXT. The downside is you will no longer have a Display with the number of new messages and the MWI on the top edge of the phone will no longer light when you have new messages.

In "Direct Station" Menu program 33xx TRAN 67xx
(where 33xx = WIP EXT and 67xx = Primary EXT)

As long as WIP EXT is not going to be published, then No EXT and/or MBX Block is required in the SVMi.