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## **iDCS 500 CTI Link Port**

The purpose of this Technical Bulletin is to inform Authorized Samsung Dealers of important information pertaining to connecting PMS, SmartCentre, and Smart Operator systems to Release 1, and Release 2 iDCS 500 KSUs via an Input Output Modem (IOM) board.

The IOM installs in the first cabinet of any iDCS 500 KSU. Ports one and two must be used for any PMS, SmartCentre, or Smart Operator installation as they receive Keep-Alive signals from the KSU.

**Release 1 iDCS 500:** Port 1 and 2 represent the two serial I/O ports on the MCP card. Both ports receive a Keep-Alive signal so either one can be used for PMS, SmartCentre, or Smart Operator installations.

**Release 2 iDCS 500:** Port 2 and 3 represent the two serial I/O ports on the MCP2 card. Only port 2 receives a Keep-Alive signal so it must be selected for PMS, SmartCentre, or Smart Operator installations.

*If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: [BCS.Support@Samsung.com](mailto:BCS.Support@Samsung.com).*