



Bulletin No.: 2009-04

November 25, 2009

OfficeServ 100 Power Supply Upgrade

Dear Partners,

Please be advised that an upgrade was made to Power Supplies in the OfficeServ 100 cabinets manufactured after September, 2008, in order to improve reliability of the units.

Cabinets with serial numbers 2L2K310001 and greater already contain the improved power supplies. Samsung's Authorized Service Centers will expedite repairs to upgrade OfficeServ 100 power supplies which are returned under an RMA.

Warranty on all OfficeServ 100 power supplies sold prior to September 2008 will be extended to August 2013.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by e-mail at BCS.Support@Samsung.com.

Samsung Telecommunications America
Business Communications Systems
1301 East Lookout Drive
Richardson, TX 75082

800-876-4782

www.samsungsbn.com