



Technical Bulletin No.: 2006- 01

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Interruption to the Supply of S6TRK (KP70D-B6T/XAR) and OS 8TRK (KP-OSDB8T/XAR)

It is the purpose of this bulletin to notify Distributors / Dealers of a temporary interruption to the supply of the S6TRK and OS 8TRK trunk cards and to alert you of a limited number of defective units that have been sold. Unfortunately, production difficulties have caused the availability of S6TRK and OS 8TRK cards to be interrupted until the week of March 27.

As a world-leading manufacturer of electronic equipment, Samsung prides itself at maintaining high standards and taking a leadership role in environmental issues. One such example is Samsung's initiative to gain early compliance with the European Parliament's Directive to reduce the use of hazardous substances in electronic equipment. The regulation known as "Restriction of the Use of Certain Hazardous Substances in Electronic and Electrical Equipment (RoHS)" becomes effective in Europe later this year and similar regulations will be introduced in the US next year, beginning with California. Samsung will lead both Europe and US and be globally compliant by June 2006.

Unfortunately, because of this initiative it was necessary to change a few of the items sold by STA. The S6TRK and OS 8TRK cards were two such models. As a consequence of the change, the following problem arose, but is now resolved in new production.

Some units of S6TRK sold between 2/14/06 and 3/10/06 and some units of OS 8TRK sold between 2/16/06 and 3/10/06 have a problem that gives rise to cross talk between adjacent trunks. The problematic units can be identified by referencing the serial numbers. Please see the table below which shows the serial number ranges of affected units:

Model	Serial Number Range	
	From	To
S6TRK	28YH040001	28YH040480
	28YH060001	28YH060450
OS 8TRK	2R8H060001	2R8H060020

Distributors / Dealers that have received any of these units are requested to contact Technical Support to obtain replacement units. Please note there are limited quantities available prior to the week of March 27. Some replacement orders, unfortunately, will have to wait until new supplies are available.

Samsung regrets the disruption but is committed to regaining supply quickly and resolving all field issues this may have caused.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com.

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