## TECHNICAL BULLETIN

Date: March 10<sup>th</sup> 2003

NO.: 2003-02

TITLE: DS616 Version 1.02

The purpose of this technical bulletin is twofold to inform you of the corrections made to 1.00 software in the release of 1.02 and to warn you of one known existing condition that is related to the Call Record feature.

All DS616 KSU's shipped as of March 10 2003 are equipped with Version 1.02 software.

#### **External Forward**.

The FWD EXT feature would only work if a direct trunk were selected (701, 702, etc). If a trunk group was selected the feature would not work. This software now allows for TRUNK GROUP to be programmed.

#### MMC 110 NOT CONT. CID

Version 1.00 had the feature set to **OFF** by default, which created a problem for the user. The phone would display the CID information at the onset of a call, however when the TIMER for call duration appeared it would overwrite last 5 digits of the CID information. In version 1.02, the default has been change to **ON.** Now the CID will appear while the phone is ringing and once the call is answered, the display shows trunk number and call duration only. The CID soft key can be used to view the CID information.

#### CO FLASH.

The Flash key (MMC 722/723) did not work when the trunk is set for "CO" in MMC 401. Version 1.02 corrects for this.

### PCMMC ERROR MESSAGE

Upon connecting via PCMMC to DS616 system running software 1.00 or lower, the following error message was displayed.

- "PCMMC version is more low than MMC version"
- "So some MMC are not usable"
- "Do want to continue"

With version 1.02 this message will not appear.

#### **INCORRECT IPC MESSAGE WHEN SVMi CAMPS-ON**

When all SVMi ports are busy and a call is camped on, the Forward ID IPC message for the mailbox was not presented to the SVMi. This resulted in the caller receiving the main greeting. In version 1.02 the caller will receive the greeting from the intended mailbox.

# EXISTING CONDITION CALL RECORD

Please be aware that the Call Record feature will not work with incoming calls received with CID information. In all other scenarios the Call Record feature works according to specification. Future software will correct this issue.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com