



ELECTRONICS

## TECHNICAL BULLETIN

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### TITLE: Procedure for Upgrading the Software on the iDCS 500

**Warning: Always take care in handling the smart media card. Touching the contacts on the smart media card may damage the information on the card.**

1. Enter MMC 815.
2. (This step will ensure that you have a backup of the current database. If the upgrade is not successful, this will allow you to reload your original database.) Select "SRAM" and put the cursor to the bottom row under the letter "S". Use the volume keys until you reach the "Copy to SMDB" display. Select yes and press your right soft key. When the system asks you "Are you sure?" select yes again and press your right soft key. The keyset will display "smart is busy" until it finishes backing up the database. When the display shows "Copy to SMDB", press the transfer key.
3. Remove the installed smart media card from the MCP card and replace it with the new smart media card.
4. Enter MMC 815
5. Select "SRAM" and put the cursor to the bottom row under the letter "S". Use the volume keys until you reach the "Copy to SMDB" display. Select yes and press your right soft key. When the system asks you "Are you sure?" select yes again and press your right soft key. The keyset will display "smart is busy" until it finishes backing up the database. When the display shows "Copy to SMDB", press the transfer key.
6. Press the reset button on the front of the MCP card. This will reset the entire system.
7. When the system returns to normal operation, enter MMC 727 and verify that the version is upgraded.

**Steps 8 – 10 are only used on L, LE, and LH software only. (Upgrading the Bios of the SCP and LCP card.)**

**Warning – steps 8 – 10 will take that particular cabinet off line until the upgrade is complete.**

8. Enter MMC 818. Select SCP and press the right soft key. The display will ask, "Download now?" Choose yes and press the right soft key.
9. When the system completes the upgrade for this card, repeat step 7 for each LCP and other appropriate cards.
10. When the system returns to normal operation, enter MMC 727 and verify that the version is upgraded for each card.

*If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email [techsupportmiami@sta.samsung.com](mailto:techsupportmiami@sta.samsung.com)*