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SVMi-2E/4E Software Version 4.2.2.1

The purpose of this Technical Bulletin is to give notice that all SVMi-2E and SVMi-4E units contain ver. 4.2.2.1 software starting April 24, 2006. The software provides diagnostic capabilities that capture data associated with a specific error condition and can subsequently be reviewed by an engineer. This enhancement will aid in system diagnosis and will help make the trouble shooting of report problems easier to isolate.

The error condition currently under capture is the occurrence of a stutter-sounding message.

If this condition is experienced please contact Samsung Technical Support.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com