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Old OS 7200 Cabinets and MP20-S Warning

As there has recently been one or two Technical Support Calls generated by configurations of old cabinets with MP20-S, this bulletin is to warn you against that practice.

A revision was made to 7200 cabinets in Feb 2008 to enable support for the MP20S.. Cabinets manufactured with the serial number sequence below are not compatible with MP20-S. To identify these cabinets refer to the serial number: Cabinets with serial numbers 2R2K069999 or lower are not compatible. Only use serial numbers 2R2K070000 or higher.

Serial Number Profile (e.g. 2R2K069999)

- The first 3 characters indicates the product type: 2R2 means 7200 Cabinet
- The next 3 Characters indicates the week of production K means 2008 (L is 2009 and M is 2010) 06 is week 6.
- The next 4 characters are the serial number within a produced batch

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com