

Bulletin No.: 2010-01

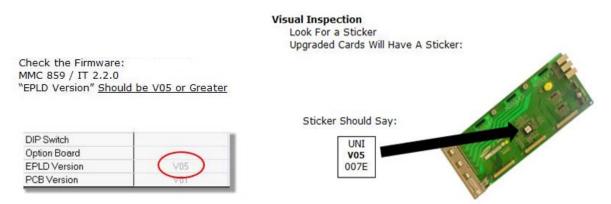
July 26, 2010

UNICARD with MP20-S Warning

As there has recently been one or two Technical Support Calls generated by not observing the restriction for using older versions of UNI Card, on the MP20-S, this is a reissuance of a bulletin released in January 2010. This therefore, notifies dealers to not use older versions of UNI Card with the MP20-S processor.

UNI Cards produced before September 2009 will <u>need to be upgraded for proper operation with</u> <u>the MP20-S processor</u>. However these old versions of UNI Card <u>will</u> work OK with MP10, MP10A. (Note: MP20 processors do not support UNI Card at all).

Check out the UNI Card. If it's V05 or greater it's OK.



If you need to have an older version of card upgraded, then request a repair RMA via GSBN and send it in for a free upgrade.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: <u>BCS.Support@Samsung.com</u>

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