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SVMi-8E Software Version 4.2.1.1

The purpose of this Technical Bulletin is to advise Authorized Dealers of revised SVMi-8E software and hardware modifications specifically designed to correct a rebooting issue reported from a small number of sites. Beginning September 26, 2005 all SVMi-8E units shipped from Samsung Telecommunications America will contain the 4.2.1.1 software and hardware modifications.

If a dealer has a customer with a SVMi-8E containing either 4.0 or 4.1 software and they are experiencing rebooting problems please contact Samsung Technical Support to obtain a modified replacement.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 800-737-7008 or by email at BCS.Support@Samsung.com.

Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082

800-876-4782

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