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SVMi-8E Announcements and AudiotextLib Blocks

The purpose of this Technical Bulletin is to notify all Samsung Authorized Dealers that the Announcement and AudiotextLib programming blocks do not appear in the Open Block Menu on some SVMi-8E (Version 4.1; January 31, 2005) units shipped between May 2005 and July 26, 2005. These programming blocks are used for applications such as Movie Theatre Listings, Auto Dealership Ticket Listings, and Real Estate Agent Listings. The majority of Voicemail/Auto Attendant functionality does not depend on these two programming blocks.

All SVMi-8E units shipped beginning July 27, 2005 will show these programming blocks in the Open Block Menu, however if there is a requirement for this functionality in an earlier unit please perform the following steps exactly as they are listed below.

Step	Action
1	Obtain the Executable file SYSCFG.EXE from Technical Support or download it from the eCommerce web site from Technical Support/Download Software.
2	Copy the SYSCFG.EXE file to the root of C:\ on the PC that will be used to connect to the SVMi-8E.
3	Launch HyperTerminal , log into the SVMi-8E, and go to Port Activity.
4	Type RX C:\SYSCFG.EXE and press <Enter> .
5	Within the HyperTerminal Window select Transfer/Send file .
6	Browse to SYSCFG.EXE file on the PC.
7	Select Protocol XModem .
8	Press send to begin file transfer.
9	When file transfer is complete type in > exit , and press <Enter> .
10	Go to Operating Utilities and Shut Down the SVMi-E.
11	From C:\ type SYSCFG.EXE /d /o , and press <Enter> .
12	The self extracting file will install the appropriate files on the SVMi-E.
13	When completed from C:\ type warmboot , and press <Enter> .
14	Log back into SVMi-8E and Verify that the Announcement and AudiotextLib Blocks are now listed in the Open Block Menu.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com

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