



Technical Bulletin No: 2005-05

March 3, 2005

SVMi-E Software Version 4.1 Release Notice

On February 16, 2005, Samsung Telecommunications America began shipping SVMi “E-Series” Voice Processing Platforms with software version 4.1. The purpose of this Technical Bulletin is to explain the enhancements the new software offers.

New Release Information Viewed Within System Wide Parameters- Page 1

Product	Version	Date	Time
SVM-400E	4.1.1.1	01/31/2005	10:16:54
SVMi-2E	4.1.1.1	01/31/2005	10:16:54
SVMi-4E	4.1.1.1	01/31/2005	10:16:54
SVMi-8E	4.1.1.1	01/31/2005	10:16:54
SVMi-16E	4.1.1.1	01/31/2005	10:16:54

The new SVMi-E version 4.1 is a software release only. There has been no modification to the hardware. The following is a list of the software enhancements:

- Software version 4.1 addresses a variety of GPF issues (General Protection Fault) which caused the SVM/SVMi-E to reboot.
- An enhanced debugging utility has been added for viewing connectivity to the LAN.
- The following selectable **Default** commands are now available:
 - **Default:** Resets the SVMi-E to default factory settings excluding prompts, the IP Configuration of the SVMi-E, and FTP username and password.
 - **Default ALL:** Resets the SVMi-E to default factory settings including the IP configuration, FTP username and password, and prompts 1001, 1002, 1003, and 1004.
 - **Default Basic:** Resets the SVMi-E to provide a basic voicemail only version of the SVMi-E making it similar to the original SVMi-4. Amongst other things this allows for the use of a single Voice Mail Greeting [5][7] to be recorded by the subscriber.
- A Sub-Directory has been added to the Sockets Directory on SVMi-8E and SVMi-16E units to maintain Factory settings for use when a Default ALL is required
- A Sub-Directory has been added to the PMT\EN_US Directory on all units to maintain the Factory recordings of Prompts 1001, 1002, 1003, and 1004 for use when Default ALL is required.

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- Message Alert, and MWI (Message Waiting Indicator) issues when used together have been resolved. A symptom of this would be if the displayed number of new messages on your phone was different from the actual number of new messages.
- Faxmail messages now show CID and no longer say "From Public Caller" if CID is/was available.
- Default prompts 1001, 1002, 1003, and 1004 have been modified to make initial installation easier. Dealers need to simply re-record these prompts with the end-user's custom Company Greetings when the system is installed.
- Voice Studio now works with Announcement and Fax Blocks. This interface makes it easier to record the Voice Announcements used in Audiotext, and Fax-On-Demand applications. These applications are only available on SVMi-8E and SVMi-16E units.
- Enhancements to the Public Caller Message attribute options so it is possible to identify the caller as a subscriber. This will allow a subscriber that has called another subscriber and been forwarded to Voice Mail to leave a message, and be able to set Urgent, Certified, Reply Required, and other message attributes if authorized.

The 4.1 upgrade is now available, but can **ONLY** be administered to SVMi-E units containing 3.3.X.X, 4.0.0.X, and 4.0.1.X software.

Please contact Technical Support to obtain the upgrade. For upgrade procedures please refer to Technical Bulletin 2005-04.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com.