Bulletin No: 2004-22   **November 12, 2004**

SVM/SVMi E-Series Compact Flash - How to Conserve Memory by Deleting Language Files

The purpose of this Technical Bulletin is to outline the storage size of all the SVM/SVMi E-Series Compact Flash units and inform dealers how to create more usable space by deleting unused language prompt files.

The SVM/SVMi E-Series Compact Flash comes in three different sizes. The SVM-400E, SVMi-2E, and SVMi-4E use a 64 MB Compact Flash with approximately 2.5 hours of storage. The SVMi-8E uses a 128 MB Compact flash with approximately 7 hours of storage. The SVMi-16E uses a 256 MB Compact Flash with approximately 15 hours of storage.

Each SVM/SVMi-E Compact flash is shipped with three languages (English, Spanish, and French) installed. Each language prompt folder consumes approximately 40 minutes of message storage capacity. If you need to create more space on any of the compact flash units simply follow the listed instructions to remove language prompts that are not used, or required.

Step	Action
1	Log into the SVM/SVMi-E Voice Processing Server using a PC
2	Go to **Operating Utilities** and Shut down SVM\SVMi-E
3	Wait until unit is at the **C:** prompt to proceed
4	At the **C:** prompt type in **CD PMT**
5	At the **C:\pmt** prompt type in **deltree SP_CA** (this deletes the Spanish Prompt Folder)
6	When the SVM\SVMi-E replies "**Are you sure**" select **Y** for yes
7	At the **C:\pmt** prompt type in **deltree FR_CA** (this deletes the French Prompt Folder)
8	When the SVM\SVMi-E replies "**Are you sure**" select **Y** for yes
9	At the **C:\pmt** prompt type in **CD..**
10	At the **C:** prompt type in **Warmboot**
11	Go to the SVM\SVMi-E **Status Screen** to verify that the Disk Space Available has been increased
12	Please test SVM\SVMi-E to make sure everything is working

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After deleting the Spanish and French language prompt folders the SVM/SVMi-E Compact Flash sizes will be adjusted accordingly. The SVM-400E, SVMi-2E, and SVMi-4E will be increased to approximately 3.5 hours of storage capacity. The SVMi-8E will be increased to approximately 8 hours of storage capacity, and the SVMi-16E will be increased to approximately 16 hours of storage capacity.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: *BCS.Support@Samsung.com*