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Configuring the IP Address for the SVMi-8E, and SVMi-16E

The purpose of this Technical Bulletin is to outline the procedure for configuring the IP Address on the SVMi-8E, and SVMi-16E Voice Processing Servers. Once the IP Address is configured properly, Remote Access via LAN & WAN, and FTP Back-Up and Restore will become available for the customer site.

Note: The SVMi-8E & SVMi-16E need to be defaulted before attempting to set the IP Address. Make sure MMC 740 Download is set to 'NO' before the SVMi is installed into the KSU.

Setting the IP Parameters on the SVMi-8 & SVMi-16E:

Step	Action
1	Connect the PC or Laptop to the SVMi-8E, or SVMi-16E on COM Port Using HyperTerminal
2	Boot the KSU
3	On SVMi Go to Main Menu
4	Go to Operating Utilites
5	Shut Down SVMi, enter password
6	From C:\> type CD Sockets and press <Enter>
7	From C:\Sockets> type sconfig and press <Enter>
8	Press [1] to Continue Configuration
9	Press [1] to select Network Card (Packet Driver)
10	Press [1] to select Static Addressing (manual)
11	Enter the IP Address to use on the SVMi-E and press <Enter>. Example: 192.168.1.100/24. The slash 24 is the Subnet mask reference. 24 represents the number of consecutive ones in the subnet mask. The Class C Subnet mask 255.255.255.0 in binary is 11111111.11111111.11111111.00000000. The number of consecutive ones equals 24 in this example
12	Enter the IP Address of the Default Gateway and press <Enter>. Example 192.168.1.1
13	Enter the Primary DNS address or press [0] to skip. [0] to skip will work fine
14	Enter the Secondary DNS address or press [0] to skip
15	Enter [60] for the Interrupt Vector
16	Enter [10] for the network card IRQ
17	Reboot SVMi-8E, or SVMi-16E

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com