

Bulletin No.: 2004-17 August 4, 2004

SVMi-8E Announcements, and Audiotext Librarian Blocks

Samsung would like to inform you the Announcement and AudiotextLib Programming Blocks do not appear in the Open Block Menu on SVMi-8E (Version 4.0.0.1 and 4.0.0.2) units shipped between June 14, 2004 and August 2, 2004. These Programming Blocks are used for applications such as Movie Theatre Listings, Auto Dealership Ticket Listings, and Real Estate Agent Listings. The majority of Voicemail/Auto Attendant functionality does not depend on these two Programming Blocks.

All SVMi-8E units shipped after August 2, 2004 will show these Programming Blocks in the Open Block Menu, however if there is a requirement for this functionality in an earlier unit please perform the following steps exactly as they are listed:

Step	Action
1	Obtain the Zipped file S8UP0730.ZIP from Technical Support, or download it
	from the eCommerce web site from Technical Support/Download Software.
2	Un-Zip S8UP0730.ZIP (This will create a folder named S8UP0730. Within
	the S8UP0730 folder you will have the new SYSTEM.CFG file
3	Copy the SYSTEM.CFG file to the root of C:\ on the laptop, or PC that you
	will attach to the SVMi-8E
4	Launch HyperTerminal, log into the SVMi-8E, and go to Port Activity
5	Type RX C:\DTA\SYSTEM.CFG and press <enter></enter>
6	Within the HyperTerminal window select Transfer/Send file
7	Browse to SYSTEM.CFG on laptop, or PC
8	Select Protocol XModem
9	Press send to begin
10	When completed Type RX C:\DTA\ORIGINAL\SYSTEM.CFG and press
	<enter></enter>
11	Within the HyperTerminal window select Transfer/Send file
12	Browse to SYSTEM.CFG on laptop, or PC
13	Press send to begin
14	Reboot the SVMi-8E
15	Log back into the SVMi-8E, and Verify that the Announcement &
	AudiotextLib Blocks are now listed in the Open Block Menu

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: <u>BCS.Support@Samsung.com</u>