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DS 616 (Release 1) Default Handset Level

The purpose of this Technical Bulletin is to inform all Samsung Telecommunication America Authorized dealers of information pertaining to the default handset level on the DS616 (Release 1) KSU. It has been noticed a squeal may be heard when picking up the handset.

The issue is due to incorrect default settings on the KSU. If this condition is noticed, it can be corrected easily by performing the following steps

Step	Action
1	Go to MMC 807 and perform the following changes to the default setting Default Handset TX: 4 MIN RX Volume: 8
2	New Setting Handset TX: 2 MIN RX Volume: 7

Note: All Release 2 DS 616 systems are shipped with the new settings by default.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com