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iDCS Software Conversion M to L Database

The purpose of this technical bulletin is to inform our dealers on how to perform a software conversion when upgrading an iDCS 500 Telephone System from version **M** to version **L**.

Please follow the steps and actions in the table below to perform a successful conversion.

Conversion Steps:

Step	Action
1	Begin by performing a customer database backup in MMC-815 from the SRAM to the Smart Media Card (SMDb).
2	Go to Link of the PCMMC program and select Download From System, and save database (use an unique file name).
3	Go to Link and select Disconnect (Off-line).
4	Go to the Options of PCMMC and select database conversion. Browse to the file named in step 2, and then name the new converted database file.
5	Power down the iDCS 500.
6	Insert the new hardware into the iDCS 500 (SCP, IPM, ESM, LAN, PRI).
7	Turn off the memory switches found on the MCP, IPM and LAN cards, and then back on again.
8	Insert the new L version Smart Media into the MCP card.
9	Power up the iDCS 500, and wait until it is fully booted.
10	Connect to the iDCS 500 with PCMMC.
11	Go to Link and select the Upload to System. Select the converted database file name.
12	Update the remaining cards in MMC-818 (SCP, LAN, PRI).
13	Test iDCS Phone System.

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com

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