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How to Download a Foreign Language System Prompt Set

This document demonstrates how to download the correct prompt files from our GSBN web site for the purpose of installing additional foreign languages on an SVMi E series system.

Step	Action
1	Log into the Samsung GSBN website at www.samsunggsbn.com
2	Select the "Communications" menu.
3	Select the "Technical Support" submenu.
4	Click "Downloads" to expand into submenus.
5	Select "Software" submenu.
6	From the available Software Downloads, find and select "SVM/SVMi E series Foreign Language System Prompt".
7	Select the language you choose to download and double click the underlined filename or click DOWNLOAD.
8	When the File Download window pops up, click "Save".
9	Select a location on your PC where you plan to store the file and take note. Click Save. You can download multiple language prompts, but only one at a time. Repeat steps 7-9 for each language you wish to download.
10	After the download(s) are complete, you must rename the new Foreign Language Prompt file(s) before it can be installed on any SVMi E-series platform. NOTE: Language Prompt files are self-extracting executable files. To help with problems caused by virus and spam blockers the file extensions have been changed to "{filename}.EX_". This filename must be renamed to "{filename}.EXE" to be recognized by the SVMi platform.
11	The file is now ready to be loaded to any SVMi E-series platform.

Other Bulletins of Reference:

2007-02 How to Upload and Install Foreign Language Prompt sets to SVMi E-Series Platforms

2004-21 Setting up Multiple Languages on the SVMi E-Series

2004-22 SVM/SVMi E-Series Compact Flash – How to conserve Memory by Deleting Language Files

If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com

Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082

800-876-4782

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