



Bulletin No.: SCM_TB_001_Java Security Issue

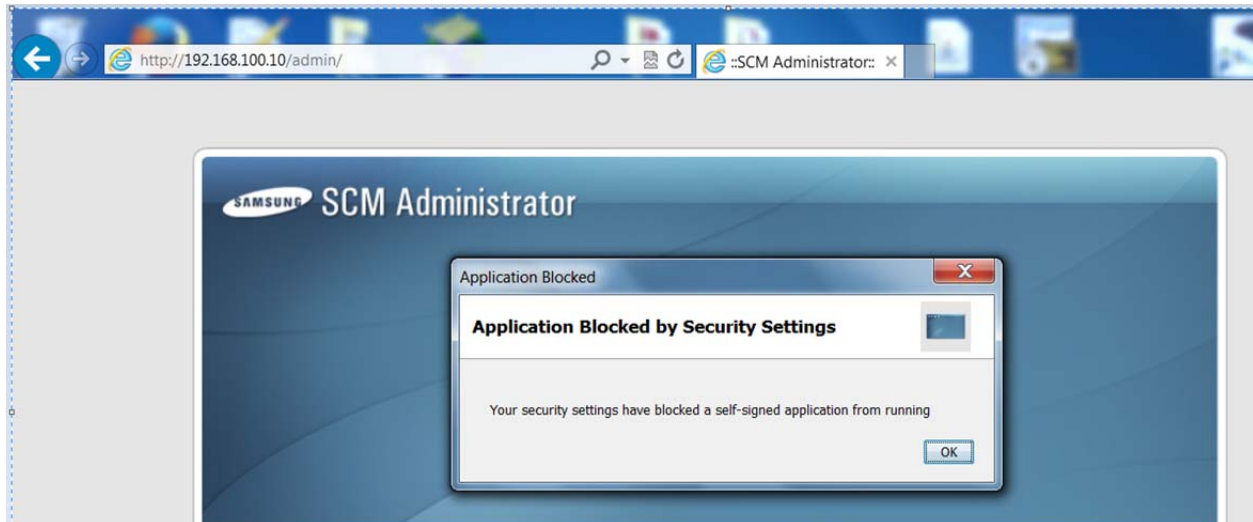
January 31, 2014

Issue when connecting to SCM Administrator and SCM Personal Assistant (PWP)-Conference Manager

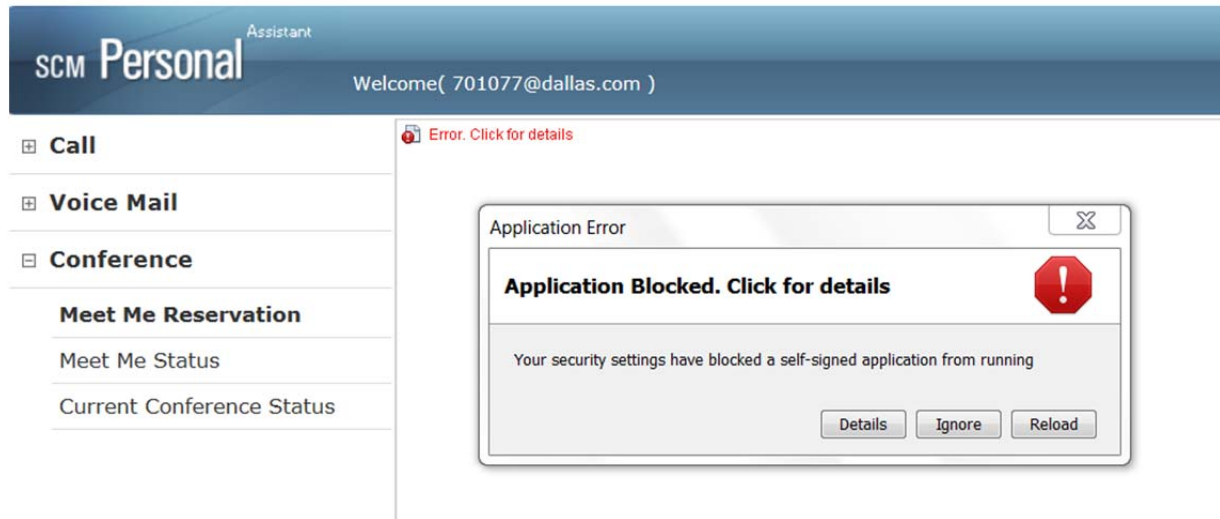
Java Security Issue

If you upgraded to Java – Version 7 Update 51 you may receive an application blocked message (illustrated below) when you attempt to log into SCM Administrator and SCM Personal Assistant (PWP) – Conference Manager.

You receive these messages because SCM does not use a Public Certificate.



Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082



There are two methods to work around this:

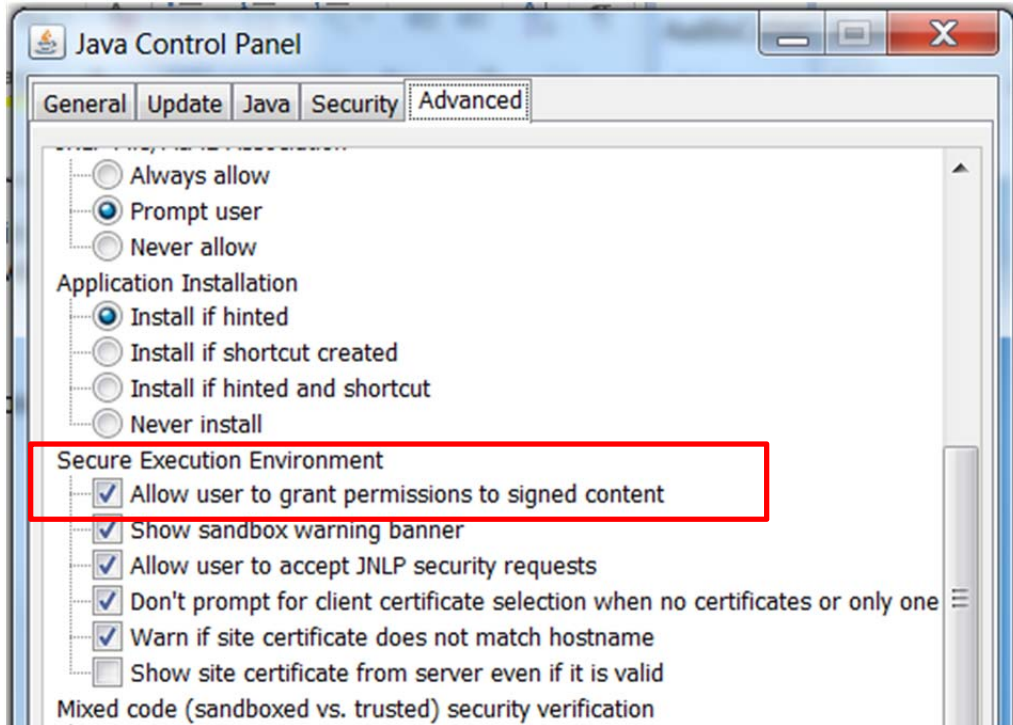
Method 1. Set the Java Security level to '*Medium*'. Go to Java Control Panel > Security > Security Level setting. If you don't feel comfortable with a security level of medium, use Method 2 below.

Method 2. This requires you to enter the IP address of the site/sites that you need to connect to in the '*Exception Site List*'

Step 1. Verify that you have Java Version 7 Update 51. Go to *Start Menu* and type Java, you will see > *Configure Java* . Select this and then click on *About*. You will see a window like below. If you have this version proceed to step 2.

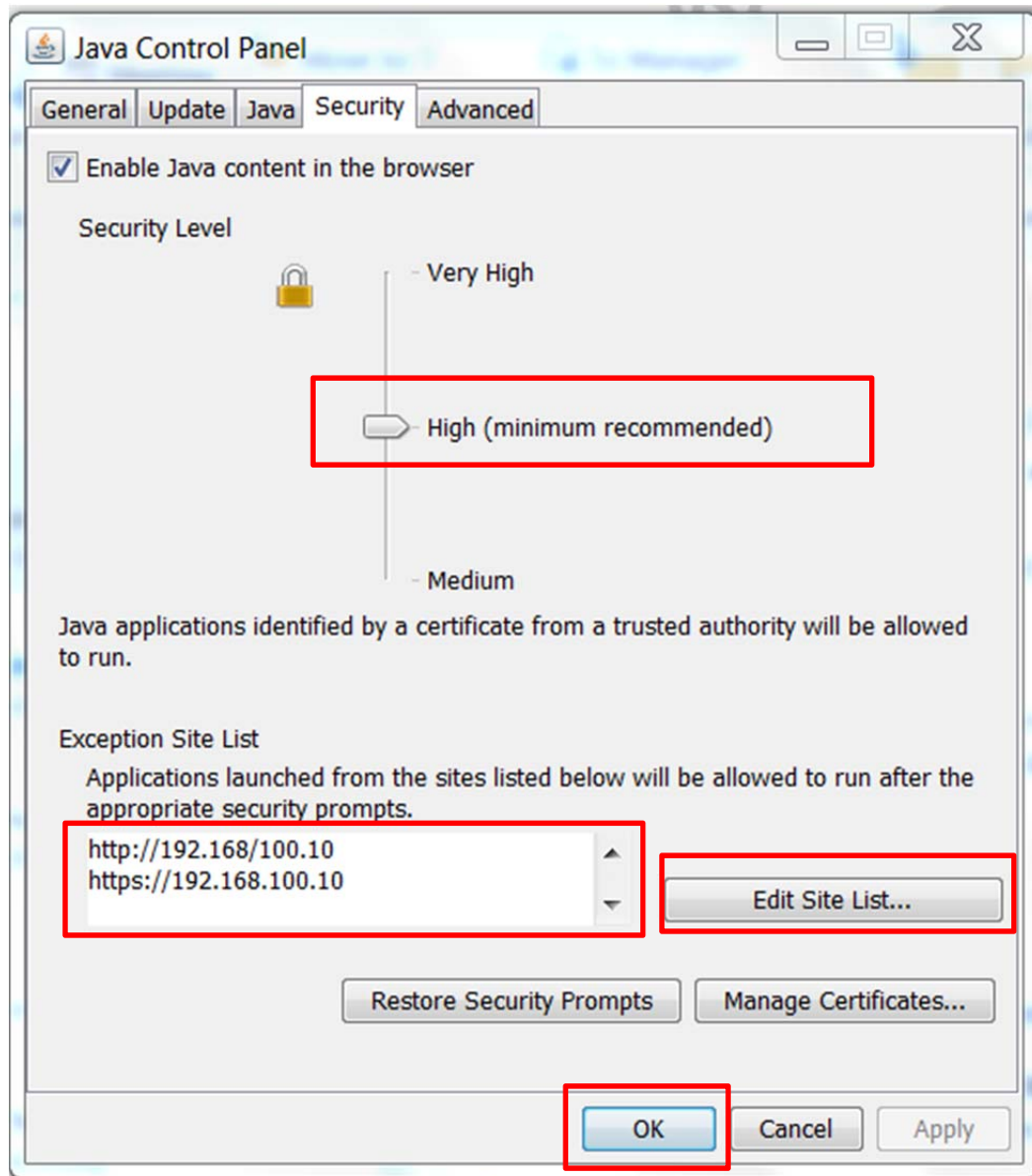


Step 2. Go to *Start Menu* and type Java, you will see > *Configure Java*. Click this to get to the Java Control Panel below. Click on the *Advanced* tab, scroll down to Secure Execution Environment and make sure the box is checked for *Allow user to Grant permissions to signed content*. Click *Apply*.



Continue with **Step 3** on next page.

Step 3. In the Java Control Panel, click on the Security tab. Set the Security level to High. Then click on the Edit Site List button and follow instructions to add the IP address of the SCM site/sites you need to access. This is the Component IP address of the SCM. Enter it with http and https formats so both Administrator and PWP can be accessed. When you are finish adding the IP addresses click OK to save them.



Now login and verify the issue has been resolved.

If you have any questions regarding this Technical Bulletin, please contact your Regional Sales Manager or Samsung Technical Support at 1-800-737-7008 or by e-mail at WE.Support@samsung.com