

OfficeServ 7400 V4.22 UPGRADE PROCEDURE

There are multiple steps to upgrade your OS7400 software depending on what release you are currently running. The last software released was in March 2008 with the release of V414K software. If you are currently running this software or any other V4.xx software, your upgrade will be completed with IS-TOOL only.

- B1. Upgrade your IS-TOOL to the latest version V1.22 (08.08.20) For all Upgrades.
- B2. Upgrade your WEBMMC to the latest version V1.17.0 (08.03.10) if upgrading an OS7400 that is running on V3.XX Software.
- B3. After Upgrading you GUI interface modules with the latest IS-TOOL and WEBMMC programs, you can start the process. There is process number A that will upgrade the switch from V4.xx to V4.22 software. User Steps starting with B when upgrading older software from V3.xx to V4.22.

- A1. Access the switch with IS-TOOL and download the database to the techs PC. You can access the System Level and then DOWNLOAD DB FROM SYSTEM.
- A2. Access the switch with IS-TOOL and upload the new V4.22 operating system. You can use the Utility level and then File Control to upload the new file. Check all the files on the upgrade process to make sure you are running the latest version and if not, upload all the files required to complete this step.

The files in question are as follows.

MPE422.PGM main operating system. Must be there.
LP0V117.PGM, this file did not change from the previous load.
LPPSV414.PGM This LCP load is for the LCP processor.
PRI_V107.PGM This is the original TEPRI software load.
PR2_V424.PGM This is the TEPRI2/TEPRIa software load.

- A3. With the new software load uploaded, Delete the current load V4.14K file called MPE414.PGM on the system by (right click the mouse after highlighting the correct file to delete).
- A4. Reboot the system and access MMC 727 to verify the load shows V4.22 on the MP40 software.
- A5. Access the system with IS-TOOL and access the System level and use the upload DB to system prompt to upload the database created in step A1. The system will ask to convert the database and always reply yes when upgrading the software.
- A6. In about 4 minutes, the system will boot into service with all the customers database. Run a few tests to verify all services are running.

- A7. Complete a database backup to the PC and the Media Card using MMC 815.
UPGRADE COMPLETED.
- B1. Access the system to be upgraded with WEBMMC program and connect to the switch to start a backup for this process. You will use this backup for the Upgrade.
- B2. Complete a backup to the media card using MMC 815.
- B3. Complete a backup to the Techs PC to be used with the upgrade.
- B4. Since there is not File upload command with WEBMMC, you must use a Media card reader or have a media card with V4.14K to complete this step.
- B5. Insert the media card with V4.14K software and reboot the switch.
- B6. Readdress MMC 830 and put back the IP address for the system access.
- B7. Access the system with WEBMMC and upload the database that was created in step B3. The system was ask if you want to convert the database and reply Yes to this request.
- B8. When the system reboots into service, access MMC 727 and verify the software Loads. The ones that must be there at this point are MP40 showing V4.14K.
- B9. This completes the upgrade to V4.14K except the LP40, TEPRIa/TEPRI2 and LCP load if required. They will be done in step A2.
- B10. Now that the system is running V4.14K you can now use steps starting with A1 to upgrade from V4.14K to V4.22 software. You should not need WEBMMC for this customers access at this point of the upgrade.