

## Upgrading Your OfficeServ 7200 System to Software Version 4.30i Instructions

To upgrade existing systems to this new software you must download the V4.30i (09.06.01) system software and the latest Installation Tool software, version V1.30b (09.05.26), from GSBN (located under Communication → Technical Support → Downloads → Released Software) before you attempting any steps below. This download has to be done for the OS7100, OS7200, and OS7400 product lines. This step must be done for all OS7000 switch upgrades no matter what software you are currently running.

### GETTING YOUR OS 7200 SYSTEM COMPATIBLE WITH INSTALLATION TOOL

If your OfficeServ 7200 system is not running V4.14k or higher software, you must perform the following steps before attempting to upgrade to V4.30i in order to allow the Installation Tool to connect to the system. As announced in the V4.14k Release Bulletin the OfficeServ Installation Tool is the programming application of choice as it is faster, more feature rich, and easier to use than either WebMMC or the OfficeServ Manager (OSM). With V4.30i the WebMMC and OSM applications can no longer be used to connect to the OfficeServ 7200 or 7400 systems, so if you have not previously upgraded to V4.14k you will need to perform a 2-step upgrade by upgrading to V4.14k first, and then to V4.30i. The following steps will allow you to upgrade to V4.14k:

In order to connect to the OS7200 with the Installation Tool it must be running V4.14k or higher. This means that you must upgrade the system to V4.14k before upgrading to V4.30i. In order to do this you will need to obtain both the V4.14k system software and the OfficeServ Manager (OSM) application version V4.14z (08.07.24) from the GSBN (located under Communication → Technical Support → Downloads → Released Software).

After obtaining these items:

1. Install the new OSM application.
2. Connect the OSM to the system.
3. Using the OSM, download the system database to your PC.
4. Disconnect the OSM from the system.
5. Using KMMC programming complete a backup of the system database with MMC 815. This is the emergency backup should anything go wrong.
6. Connect the OSM to the system and use the FILE UPLOAD command to upload the V4.14k system files to the system media card. The required files are:
  - a. MPPSV414K.ZPG
  - b. STARTUP.PRE

7. After the files have been uploaded, reboot the system.
8. The system will reboot to a default condition. Access KMMC 727 to verify that you are now running V4.14K Software.
9. Connect the OSM to the system.
10. Using the OSM, upload the system database from step 3.
11. When upload completes make a few test calls and verify that your database has been restored.
12. Proceed to the next section to upgrade the system from V4.14k to V4.30i.

## **UPGRADING YOUR OS 7200 SYSTEM TO V4.30i**

After ensuring that your OS7200 system is able to communicate with the Installation Tool you may proceed with the following steps to upgrade the system to V4.30i:

1. Install the new Installation Tool software.
2. Connect the Installation Tool to the system and perform a full system download to save the database to your PC. Consult the Installation Tool User Manual if you are unsure how to connect to a system.
3. When the download completes, disconnect the Installation Tool.
4. Using KMMC programming complete a backup of the system database with MMC 815. This is the emergency backup should anything go wrong.
5. Using the Installation Tool File Control feature upload the V4.30i system software files to the media card.
  - a. MCP Files:
    - i. MPPS430I.ZPG
    - ii. LPPSV416.PGM
    - iii. STARTUP.PRE
  - b. MP20 Files:
    - i. MPSV430I.PGM
    - ii. LPPSV416.PGM
6. After the files have been uploaded, reboot the system.
7. The system will reboot to a default condition. Access KMMC 727 to verify that you are now running V4.30i Software.
8. If your system has more than one cabinet you must also upgrade the LCP card. To do this:
  - a. Access KMMC 818 and upload the LPPSV416.PGM file to the card.
  - b. After upgrading the card the system will reboot.
  - c. Check KMMC 727 to ensure the LCP card is now running V4.16 software.
9. Connect the Installation Tool to the system.
10. Using the Installation Tool, upload the system database from step 2.
11. When upload completes make a few test calls and verify that your database has been restored.