

March 12, 2012

## Manufacture Suspension of Sales Notice OS MGI-16 Card

### *Manufacture Suspension of Sales Notice MGI 16 Card (KP-OSDBMG3/XAR)*

Manufacture Suspension of Sales (MS) Date	March 12, 2012
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**Samsung Telecommunications America:** Announcing the planned suspension of sales of the OS MGI-16 card. Specific part number being suspended may be found within this notice. Our channel and customers depend on Samsung to continue innovating and introducing industry-leading solutions as well as providing support for existing products. To that end, **the replacement product for the MGI-16** is the **Optional Application Services (OAS) card [KPOS74BOAS/XAR]** released on June 8, 2009.

#### **Definition:**

This notice serves as formal communication of Samsung BCS immediate Manufacture Suspension of Sales (MS) for the product noted. Should Samsung have inventory available after MS date, customer orders will be accepted and fulfilled until inventory has been exhausted and extended warranty will apply.

#### **Warranty Repairs & Out of Warranty Repairs:**

Repaired equipment carries a 90 day warranty from the date of shipment from Samsung's facility or the remainder of the original warranty period, whichever is greater. If repaired equipment subsequently fails, please contact the Samsung Repair Group via e-mail at BCS.RMA@Samsung.com or by calling 800-876-4782 prior to requesting a RMA. For repair of Non-Warranty items use Telesource RMA Request Fax Form and follow the associated instructions.

You may also see product warranty information in full located on GSBN. Please refer to the Warranty and Repair Service Policies and Procedures located on GSBN, under Communication → Service & Repair → Policies & Procedures.

## Manufacture Suspension of Sales Notice: OS MGI-16 Card Telephone

### Technical Support:

Technical support is available for two years on the MS product from the date of March 5, 2012.

### Channel Considerations:

If you currently have this product in a sales proposal please contact your Regional Sales Manager to determine an agreeable course of action.

### Manufacture Suspension of Sales Products Code:

OS MGI 16 KP-OSDBMG3/XAR	The sale of the OS MGI-16 has been suspended.
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*If you have any questions regarding this notice please contact your account manager or Customer Service at 800-876-4782 or [BCS.sales@samsung.com](mailto:BCS.sales@samsung.com)*