



Bulletin No.: MD-2006-03

April 4, 2005

New IP Keyset Replaces Discontinued Model ITP-5021D Model Discontinued

Manufacture Discontinue Notice	
Last Time Order Date:	April 10, 2006
Last Time Ship Date:	April 10, 2006
Manufacture Discontinue (MD) Date:	April 10, 2006

Introduction

Samsung Telecommunications America takes pleasure in announcing the introduction of the new 21 Button IP Keyset. The new ITP-5121D will be shipped in place of the model ITP-5021D which is being discontinued. Specific details of new and discontinued part numbers are described in the table on the next page. Samsung strives to provide customers with affordable and powerful communications systems. The introduction of the ITP-5121D is the first of a new series of IP Keysets that will complement our IP Telephony offer.

Definition

Manufacture Discontinue Definition – This notice serves as formal communication of Samsung Telecommunications America's intent to Manufacture Discontinue (MD) the product(s) noted. **Should inventories of these products be available after the Manufacture Discontinue date, customer orders will be fulfilled until those inventories have been exhausted.** The MD of these products should not be interpreted as the discontinuance of any Samsung Telecommunications America agreements to support the existing population of product in the field. Technical Support, Parts and Services to existing installed product will continue to be provided for two years from the MD date. Standard warranty (2-years) and extended warranty (5-years) will be honored throughout the warranty period.

Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082

800-876-4782

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ITP 5021D Replacement Notice

Manufacture Discontinued Products

The following components have been discontinued.

Discontinued Product Description	Material Code	Replacement Product Description (If applicable)	Replacement Material Code
ITP-5021D IP Keypad	KPIP21SED/XAR	ITP-5121D IP Keypad	KPIP21SEDE/XAR

Process

The transition to the new model IP Keypad is termed a “running change” and the new model is a direct replacement. The ITP-5121D IP Keypad is priced the same as the ITP-5021D. Therefore once the current supplies are exhausted, STA will commence shipping the new ITP-5121D models. This transition will happen automatically.

Orders received in Customer Service using the part number for the discontinued model will automatically change to the new model. The order code on GSBN will be changed and available to use on April 5, 2006. The excel price forms/order forms will be updated as time progresses.

The User Guide for the ITP-5121D is available at Kinko's and can be purchased using the normal process. The QRG literature remains the same and is interchangeable with the two models.

The details on the new ITP-5121D model can be found in the User Guide. Please obtain a copy of the user guide and become familiar with the attributes of the new model ITP-5121D.

Identification

The color and graphics of the new ITP-5121D is very similar to the existing ITP-5021D. There are different model identifying numbers located on the lower left portion of the display. The new model will be silk screened OfficeServ ITP-5121D

Related Product and Sales & Marketing Bulletins (if applicable)

For a list of any related sales and marketing bulletins, please visit the Communications Sales & Marketing Download area of the Samsung GSBN web site.

Dealer Actions

Samsung Authorized Dealers should prepare for the manufacture discontinuation of these products in the following manner:

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ITP 5021D Replacement Notice

- Recognize the change in model codes and prepare their receiving systems for the automatic transition.
- Note there is a direct replacement and spares on hand are interchangeable.
- Implement a support plan for the installed base of ITP-5021D using the new model.

If you have any questions regarding this notice, please contact your Regional Sales Manager or Customer Service at the number provided below, or via email at BCS.Sales@samsung.com.