

Bulletin No.: MD-2005-04

September 22, 2005

Manufacture Discontinue Notice DCS Compact Non-CID Components

Manufacture Discontinue Notice	
Last Time Order Date:	September 23, 2005
Last Time Ship Date:	September 23, 2005
Manufacture Discontinue (MD) Date:	September 23, 2005

Introduction

Samsung Telecommunications America would like to inform Authorized Dealers of the Discontinuation of components for the DCS Compact. Specific details of which part numbers are being discontinued are described in the table on the next page. DCS Compact components that provide Caller ID services remain available. Over the past several years support for Caller ID services has become standard. The Non-Caller ID components have become outdated and will be retired.

Definition

Manufacture Discontinue Definition – This notice serves as formal communication of Samsung Telecommunications America's intent to Manufacture Discontinue (MD) the product(s) noted. Should inventories of these products be available after the Manufacture Discontinue date, customer orders will be fulfilled until those inventories have been exhausted. The MD of these products should not be interpreted as the discontinuance of any Samsung Telecommunications America agreements to support the existing population of DCS Compact product in the field. Technical Support, Parts and Services to existing installed product will continue to be provided for two years from the MD date.

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Manufacture Discontinued Products

The following items have been discontinued and their replacement identified below.

Discontinued Product Description	Material Code
RAM 1 Card supporting Basic Software	KP24D-BRA1/XAR
Basic Non-CID Software	KP24D-WSTD/XAR
Non-CID Misc Card	KP24D-BMI/XAR

Related Product and Sales & Marketing Bulletins (if applicable)

For a list of related sales and marketing bulletins, please visit the Sales & Marketing Download area of the Samsung eCommerce web site.

Dealer Actions

Samsung Authorized Dealers should prepare themselves for this manufacture discontinue in the following manner:

• Implement a support plan for the installed base of DCS Compact non-CID software and components which includes upgrading systems to CID software and components.

If you have any questions regarding this notice, please contact your Regional Sales Manager or Technical Support at 800-737-7008, or via email at <u>BCS.Support@samsung.com</u>.