Bulletin No.: MD-2005-01   **May 24, 2005**

Manufacture Discontinue Notice – Smart Operator

Manufacture Discontinue Notice	
Last Time Order Date:	**May 24, 2005**
Last Time Ship Date:	**May 24, 2005**
Manufacture Discontinue (MD) Date:	**May 24, 2005**

Introduction
Samsung Telecommunications America would like to inform Authorized Dealers of the discontinuation of the Smart Operator product from the Samsung product line. Specific details of which part codes are being discontinued are described in the table on the next page. The introduction of the OfficeServ Operator product provides customers with affordable and powerful PC-based operator console solution and replaces the Smart Operator product. OfficeServ Operator provides advanced features and a significant increase in functionality over Smart Operator at a more cost-effective price.

Definition
Manufacture Discontinue Definition – This notice serves as formal communication of Samsung Telecommunications America's intent to Manufacture Discontinue (MD) the product(s) noted. **Should inventories of this product be available after the Manufacture Discontinue date, customer orders will be fulfilled until those inventories have been exhausted.** The MD of these products should not be interpreted as the discontinuance of any Samsung Telecommunications America agreements to support existing population of the Smart Operator product in the field. Technical Support, Parts and Services to existing installed product will continue to be provided.

Manufacture Discontinue Notice – Smart Operator

Manufacture Discontinued Products

The following Smart Operator items have been discontinued.

Discontinued Product Description	Order Code
Smart Operator Main Program & Dongle for iDCS 500 "M"	SSO-500M
Smart Operator Main Program & Dongle for iDCS 500 "L"	SSO-500L
Smart Operator Labels	SSO-KBD
Smart Operator Flexible Call Forward	SSO-PFCF
Smart Operator Schedule Announcements	SSO-PSA
Smart Operator Call Restriction	SSO-PCR
Smart Operator iDCS 500 "M" to iDCS 500 "L"	SSO-MML
Smart Operator DCS to iDCS 500 "M"	SSO-MDM
Smart Operator DCS to iDCS 500 "L"	SSO-MDL
Smart Operator 400si to iDCS 500 "M"	SSO-M4M
Smart Operator 400si to iDCS 500 "L"	SSO-M4L
Smart Operator Sales Sheet (20 Pack)	LD9 907

Alternative/Replacement Products/Solutions Available

OfficeServ Operator is the replacement for the Smart Operator as a powerful PC-based operator console application. Please refer to Product Bulletin 129_OfficeServ_Apps for details on the OfficeServ Operator.

Dealer Actions

Samsung Authorized Dealers should prepare themselves for this manufacture discontinue in the following manner:

- Attend a Samsung iDCS SPNet Plus training session to learn more about the OfficeServ suite of Applications, including OfficeServ Operator.
- Standardize on OfficeServ Operator for all new system proposals and sales.
- Implement a support plan for the installed base of Smart Operator systems which includes upgrading older systems to Samsung's IP-enabled product portfolio utilizing the OfficeServ Operator application.

If you have any questions regarding this notice, please contact your Regional Sales Manager, your Customer Service Representative at the number provided below, or via email at BCS.Sales@samsung.com.